

SECTION 2**RESIDENTIAL RATES AND CHARGES****A. BUNDLED PACKAGES¹****QUAD PLAY PACKAGES**

Quad Play Package pricing below is additional to Triple Play Package pricing	
With Xfinity Home Security add ⁵¹	\$ 30.00
With Xfinity Home Security Plus add ⁵²	\$ 40.00

TRIPLE PLAY PACKAGES⁵⁰

Standard Triple Play (includes Limited Basic, Kids and Family, Entertainment, Sports & News and HD programming for primary outlet, 10 Hour DVR Service, Performance Pro Internet, and Voice Unlimited ²)	\$129.99
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ³⁰	\$235.00
Select Triple Play (includes Limited Basic, Kids and Family, Entertainment, Sports & News Digital Preferred Tier, DVR Service and HD programming for primary outlet, Blast! Internet and Voice Unlimited ²)	\$149.99
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ³⁰	\$235.00
Signature Triple Play ⁴⁰ (includes Limited Basic, Kids and Family, Entertainment, Sports & News, Digital Preferred Tier, Showtime, Starz, Epix, Streampix, DVR Service and HD programming for primary outlet, Extreme Pro Internet, Voice Unlimited ² and Netflix Standard HD Plan)	\$169.99
- with Netflix Premium UHD Plan upgrade add	\$ 3.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ³⁰	\$235.00
Super Triple Play ^{4,40} (includes Limited Basic, Kids and Family, Entertainment, Sports & News Digital Premier Tier, Sports Entertainment Package, Streampix, DVR Service and HD programming for primary outlet, Gigabit Internet, Voice Unlimited ² and Netflix Standard HD)	\$199.99
- with Netflix Premium UHD Plan upgrade add	\$ 3.00
- with Gig Pro Internet upgrade add ³⁰	\$235.00
- with Xfinity Mobile deduct	-\$ 12.00

DOUBLE PLAY PACKAGES⁵⁰

Choice Double Play ⁴² (includes Choice, 10 Hour DVR Service and Performance Internet)	\$ 89.99
- with Performance Pro Internet upgrade add	\$ 15.00
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ³⁰	\$235.00
Standard Double Play (includes Limited Basic, Kids & Family, Entertainment, Sports & News, 10 Hour DVR Service, and HD programming for primary outlet and Performance Pro Internet)	\$109.99
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ³⁰	\$235.00
Select Double Play (includes Limited Basic, Kids & Family, Entertainment, Sports & News Digital Preferred Tier, HD programming for primary outlet, 10 Hour DVR Service, and Performance Pro Internet)	\$119.99
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ³⁰	\$235.00
Signature Double Play ⁴⁰ (includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, HD programming, Showtime, Starz, Epix and Streampix for primary outlet, 10 Hour DVR Service, Performance Pro Internet and Netflix Standard HD Plan)	\$139.99
- with Netflix Premium UHD Plan upgrade add	\$ 3.00
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ³⁰	\$235.00
Super Double Play ⁴⁰ (includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Premier Tier, HD programming and Streampix for primary outlet, 10 Hour DVR Service, Blast! Internet and Netflix Standard HD Plan)	\$169.99
- with Netflix Premium UHD Plan upgrade add	\$ 3.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ³⁰	\$235.00

B. XFINITY® TV**BASIC SERVICES**Limited Basic (By System)^{9,21}

Burlington, Maple Shade	\$ 10.00
Central, Gloucester, Monmouth, Ocean, Plainfield, Somerset and Union	\$ 18.00
Garden State, Pleasantville and Vineland	\$ 14.00
Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton and Lambertville	\$ 16.00
Toms River and LBI	\$ 12.00

Broadcast TV Fee³⁷

Garden State System (except Plumsted), Burlington System, Gloucester System, Maple Shade System, Avalon System, Wildwood System, Pleasantville System, Vineland System, Mercer County	\$ 12.60
Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union, and Warren Counties	\$ 11.90
Plumsted	\$ 11.50

Franchise Costs³⁹

East Brunswick (Area 1)	\$ 0.27
Freehold (Area 2)	\$ 0.29
Holmdel Twp (Area 2)	\$ 0.20
Island Heights (Area 4)	\$ 0.24
Lacey Twp (Area 4)	\$ 0.13
Middletown Twp (Monmouth) (Area 2)	\$ 0.18
Monmouth Beach Borough (Area 2)	\$ 0.22
Ocean (Area 4)	\$ 0.27
Plainsboro Twp (Area 1)	\$ 0.11
Princeton (Area 6)	\$ 0.38
Roosevelt Boro (Area 1)	\$ 0.51
Shrewsbury Twp (Area 2)	\$ 0.61
Tinton Falls (Area 2)	\$ 0.12
Audubon Park (Area 7)	\$ 0.67
Lumberton Township (Area 7)	\$ 0.13
Edgewater Park Twp (Burlington)(Area 8)	\$ 0.14
Evesham Township (Area 7)	\$ 0.36
Pemberton Twp (Area 7), Florence (Area 7), Gibbsboro (Area 7), Haddon Twp (Area 7)	\$ 0.11
Haddonfield (Area 7)	\$ 0.16
Chesterfield Twp (Area 7)	\$ 0.16
Beverly City (Area 8)	\$ 0.21
Bordentown City (Area 8)	\$ 0.07
Belleville Twp (Area 11)	\$ 0.28
Bloomfield (Area 11)	\$ 0.28
Cranford Twp (Area 11)	\$ 0.23

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East Rutherford (Area 14)	\$ 0.41
Irvington (Area 11)	\$ 0.29
Jersey City (Hudson) (Area 13)	\$ 0.12
Kenilworth (Area 11)	\$ 0.75
Lawrence Twp (Mercer) (Area 16)	\$ 0.19
Linden (Area 11)	\$ 0.26
Plainfield City (Area 12)	\$ 0.30
Rahway (Area 11)	\$ 0.26
Roselle (Area 11)	\$ 0.43
Twp of Union (Union) (Area 6)	\$ 0.21
Wallington Boro (Area 14)	\$ 0.36
Winfield Park (Area 11)	\$ 0.78
Franklin Twp (Warren) (Area 15)	\$ 0.35
Glen Gardner (Hunterdon) (Area 15)	\$ 0.44
Lebanon (Area 15)	\$ 0.17
Dennis Twp (Cape May) (Area 20)	\$ 0.09
Galloway Twp (Atlantic) (Area 20)	\$ 0.08
Pleasantville City (Atlantic) (Area 20)	\$ 0.10
City of Port Republic (Atlantic) (Area 20)	\$ 0.42
Woodbine Boro (Area 20)	\$ 0.22
Expanded Basic (By System) ¹⁰	
Burlington, Maple Shade	\$ 57.27
Central, Gloucester, Monmouth, Ocean, Plainfield, Somerset and Union	\$ 49.27
Garden State, Pleasantville and Vineland	\$ 53.27
Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton and Lambertville	\$ 51.27
Toms River and LBI	\$ 55.27

XFINITY TV SERVICES

Choice TV ⁴³ (includes Limited Basic, Streampix and HD programming)	\$30.00
Genre Packs ⁴⁴ Choose up to 2 packs	
Kids & Family (includes kid and family-friendly channels including Cartoon Network, Disney Channel, Nickelodeon and Universal Kids)	\$ 10.00
Entertainment (includes entertainment channels including A&E, AMC, Bravo, Food Network, FX, TNT and VH1)	\$ 15.00
Sports & News (includes sports and news channels including CNBC, CNN, ESPN, Golf, MSNBC, NBC Sports, and NFL Network)	\$ 28.25
Digital Starter ¹¹ (includes Limited Basic, Expanded Basic for primary outlet, additional digital channels, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice)	\$ 67.27
Digital Preferred Tier ¹² (Over 65 channels including CBS College Sports, Destination America, Disney XD, Encore and Science Channel)	\$ 17.95
Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of Showtime®, Cinemax®, or The Movie Channel®	\$ 29.95
Digital Preferred Tier with HBO Includes Digital Preferred Tier and HBO®	\$ 32.95
Digital Premier Tier Includes Digital Preferred Tier, HBO®, Showtime®, Starz, Epix, Hitz, and The Movie Channel®	\$ 68.95
Deportes ^{10, 46} (includes over 6 deportes channels including beIN Sports, ESPN Deportes, Fox Deportes and NBC Universo)	\$ 7.00
with Choice Double Play or Standard, Select, Signature, Super Double or Triple Play Packages	\$ 5.00
Xfinity TV Latino ^{10, 46} (includes over 50 channels of Spanish language programming)	\$17.95
with Choice Double Play or Standard, Select, Signature, Super Double or Triple Play Packages	\$10.00
Sports Entertainment Package ¹³ (includes over 15 channels including NFL RedZone and CBS Sports Network)	\$ 9.95
HBO® ¹⁰	\$ 15.00
Showtime® ¹⁰	\$ 12.00
Starz® ¹⁰	\$ 8.99
Cinemax® ¹⁰	\$ 12.00
The Movie Channel ® ¹⁰	\$ 12.00
Epix ⁴¹	\$ 5.99
Playboy® ¹⁰	\$ 15.00
HD Technology Fee ⁷	\$ 9.95
DVR Service ⁵	\$10.00
Service to Additional TV ²⁹	\$ 9.95
with DVR Service	\$19.95
with CableCARD ⁸	\$ 4.95
Service to Additional TV with TV Adapter ¹⁵	\$ 6.99

SPORTS PACKAGES¹⁴

MLB Extra Innings	Call 1-800-XFINITY for pricing
MLS Direct Kick	Call 1-800-XFINITY for pricing
NHL Center Ice	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

Basic TV Box (Not available for new subscription)	No Charge TV
Box Limited Basic (non-addressable) (Not available in Garden State, Somerset, LBI, Toms River, Avalon and Wildwood Systems and new subscriptions in Jersey City)	No Charge
TV Box Limited Basic (addressable)	\$ 4.60
TV Box	\$ 4.60
Remote	\$ 0.40
HD TV Box Limited Basic ³²	\$ 4.60
Limited Basic only TV Adapter and Remote	
Primary outlet and up to 2 additional TVs	No Charge
Each additional TV beyond the 3 rd TV	\$ 0.50
CableCARD ³¹ (first card in device)	No Charge
CableCARD ³¹ (second card in same device)	\$ 0.00

INSTALLATION (PER OCCURRENCE UNLESS NOTED)

	Initial Installation of Service	After Initial Installation of Service
Professional Installation ^{22, 23}	\$ 79.99	N/A
In-Home Service Visit ²⁴	N/A	\$ 40.00
Hourly Service Charge ²³ (Custom Installation)	\$ 50.00	\$ 50.00
Xfinity Internet Gigabit Pro Professional Installation (per occurrence)		\$500.00
Wireless Networking On-Site Professional Set-Up (Separate Trip, per occurrence)		\$ 99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)		\$ 29.95

REACTIVATION (NO IN-HOME VISIT REQUIRED – PER OCCURRENCE, PER SERVICE UNLESS NOTED)

Reactivation - TV	\$6.00
Reactivation - Internet	\$6.00
Reactivation - Voice	\$6.00

MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)

FCC User Fee (per month)	As prescribed by FCC
Customer-Owned Video Equipment Credit (See www.comcast.com/equipmentpolicy for additional information)(per month)	\$ 5.00
Regional Sports Fee ³⁸ (per month)	\$ 8.75
Field Collection Charge (Visit to customer's residence required to collect past due balance or unreturned equipment)	\$ 30.00

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Returned Payment Item (each)	\$ 25.00
Late Fee ²⁵	\$ 10.00
Agent Assisted Payment (For payment made by phone with a Customer Care Representative.)	\$ 5.99
Optional Separate Billing of Services (per month, per additional bill)	\$ 0.50
Deposit	Call 1-800-XFINITY for Deposit Requirements
Unreturned or Damaged Equipment Fees ²⁶ (per piece, per occurrence)	Replacement Cost
Self Install Kit Shipping and Handling (Standard Shipping)	\$ 15.00
Self Install Kit Shipping and Handling (Priority Shipping)	\$ 29.95
Remote Shipping and Handling	\$ 5.95

-----RESERVED FOR FUTURE USE-----

C. SERVICES NO LONGER AVAILABLE FOR NEW SUBSCRIPTION

AnyRoom® DVR Service ⁶ (Not available in Garden State except Carneys Point, Monmouth, Ocean, Toms River and LBI Systems)	\$ 10.00
Service to Additional TV ²⁹	
with AnyRoom® DVR Service ¹⁶	\$ 19.95
with AnyRoom® DVR Service (client outlet)	\$ 9.95
Economy Double Play (includes Digital Economy and HD programming for primary outlet and Performance Plus Internet)	\$ 99.99
- with Performance Pro Internet upgrade add	\$ 15.00
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ³⁰	\$235.00
Digital Economy (includes Limited Basic, additional digital channels for the primary outlet, access to Pay-Per-View and On Demand programming and Music Choice)	\$ 39.95
with Xfinity Voice or Internet Service	\$ 39.95
Family Tier ⁴⁷ (includes Limited Basic, additional channels such as C-SPAN, Discovery Family Channel, Food Network, HGTV, Universal Kids, National Geographic Channel and The Weather Channel for the primary outlet)	
- Burlington, Maple Shade	\$ 24.95
- Central, Gloucester, Monmouth, Ocean, Somerset, Union and Plainfield Systems	\$ 32.95
- Garden State, Pleasantville and Vineland Systems	\$ 28.95
- Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton and Lambertville Systems	\$ 30.95
- Toms River and LBI	\$ 26.95
Digital Preferred (includes Digital Starter, additional digital channels, Encore®, access to Pay-Per-View and On Demand programming and Music Choice)	\$ 85.22
Digital Premier (includes Digital Preferred, HBO®, Showtime®, Starz, Epix, Hitz and The Movie Channel®)	\$136.22
Basic Latino TV (includes Limited Basic, Xfinity TV Latino for the primary outlet)	
- All Systems except Burlington and Maple Shade	\$ 28.27
- Burlington, Maple Shade Systems	\$ 27.95
Economy Latino TV ⁴⁶ (includes Digital Economy and Xfinity TV Latino for primary outlet)	\$ 39.27
Economy Plus Latino TV ⁴⁶ (includes Economy Latino TV and additional digital channels for primary outlet)	\$ 47.27
Starter Latino TV ⁴⁶ (includes Economy Plus Latino TV and additional digital channels for primary outlet)	\$ 67.27
ART (Arabic)	\$ 9.99
DW Deutsch (German)	\$ 9.99
The Israeli Network	\$19.99
Rai Italia (Italian)	\$ 9.99
Mediaset (Italian)	\$ 8.99
Italian Pack (Italian) (includes Rai Italia and Mediaset)	\$14.99
TV5 Monde (French)	\$ 9.99
SBTN (Vietnamese)	\$14.99
Dragon Pack (Chinese/Mandarin) (includes CCTV-4, CTI-Zhong Tian Channel, Phoenix Info	

News, Phoenix North America and ETTV Super)	\$19.99
GMA Pinoy TV (Filipino)	\$11.99
TFC (Filipino)	\$11.99
GMA Life TV (Filipino)	\$ 6.99
TFC and GMA Pinoy TV (Filipino)	\$19.99
GMA Pinoy TV and GMA Life TV (Filipino)	\$14.99
Filipino Elite Pack (Filipino) (includes GMA Pinoy TV, GMA Life TV and TFC)	\$22.99
Channel One Russia (Russian)	\$14.99
RTN (Russian)	\$14.99
TV1000 Russian Kino (Russian)	\$ 9.99
Channel One Russia and RTN (Russian)	\$21.99
Russian 3 Pack (Russian) (includes Channel One Russia, RTN and TV1000 Russian Kino)	\$22.99
Willow Plus (South Asian/Cricket Sport) (available in all areas)	\$14.99
SET (South Asian)	\$14.99
TV Asia (South Asian)	\$14.99
Zee TV (South Asian)	\$14.99
SET: Hindi	\$14.99
Zee TV: Hindi	\$14.99
Hindi 2 Pack (includes Zee TV and SET)	\$24.99
Zee, SET Asia and Willow	\$26.99
Zee, TV Asia and Willow	\$26.99
Desi Pack (includes Zee TV, SET and TV Asia)	\$26.99
Desi 3 Pack (includes SET, Zee TV and TV Asia)	\$29.99
Desi Pack with Willow (includes Zee TV, SET, TV Asia and Willow)	\$29.99
Desi Mega (includes Zee TV, SET, TV Asia and ABP News)	\$29.99
Desi Mega with Willow (includes Zee TV, SET, TV Asia, ABP News and Willow)	\$34.99
SIC (Portuguese)	\$ 9.99
TV Globo (Portuguese/Brazilian)	\$19.99
Starter XF Triple Play Bundle (includes Digital Starter for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited ²)	\$154.99
• SurePrice ³	\$124.99
Preferred XF Triple Play Bundle (includes Digital Preferred for primary outlet, Performance Pro Internet and Xfinity Voice Unlimited ²)	\$167.99
• SurePrice ³	\$144.99
HD Preferred XF Triple Play Bundle (includes Digital Preferred, Starz and Epix for primary outlet, HD Technology Fee, Performance Pro Internet and Xfinity Voice Unlimited ²)	\$177.99
• SurePrice ³	\$154.99
HD Preferred Extra XF Triple Play Bundle (includes Digital Preferred, Showtime®, Starz, Epix, The Movie Channel® and Streampix for primary outlet, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited ²)	\$194.99
• SurePrice ³	\$174.99
HD Premier XF Triple Play Bundle (includes Digital Premier, Streampix and DVR Service or AnyRoom DVR Service for the primary outlet, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited ²)	\$222.99
• SurePrice ³	\$194.99
HD Complete XF Triple Play Bundle (includes Digital Premier, Streampix, Sports Entertainment	\$255.99

Package and AnyRoom DVR Service or DVR Service for the Primary outlet, Service to Additional TV on up to 3 TVs, HD Technology Fee, Blast! Internet, Modem Rental and Xfinity Voice Unlimited ²)	
• SurePrice ³	\$224.99
Economy Plus Latino Triple Play (includes Economy Plus Latino TV for primary outlet,	\$142.99
Performance Pro Internet, Xfinity Voice Unlimited ² and Carefree Minutes Latin America 300.)	
• SurePrice ³	\$124.99
Starter Latino Triple Play (includes Starter Latino TV for primary outlet, Performance Pro Internet, Xfinity Voice Unlimited ² and Carefree Minutes Latin America 300.)	\$149.99
• SurePrice ³	\$134.99
Preferred Latino Triple Play (includes Digital Starter, Digital Preferred and Xfinity TV Latino for primary outlet, Performance Pro Internet, Xfinity Voice Unlimited ² and Carefree Minutes Latin America 300.)	\$167.99
• SurePrice ³	\$144.99
Preferred Extra Latino Triple Play (includes Digital Starter, Digital Preferred, Xfinity TV Latino, Starz and Epix for primary outlet, HD Technology Fee, Performance Pro Internet, Xfinity Voice Unlimited ² and Carefree Minutes Latin America 300.)	\$177.99
• SurePrice ³	\$154.99
Quad Play Package pricing additional to Triple Play Package pricing With Secure 350 ²⁰	add \$49.95
(for XF Triple Play and Latino Triple Play bundles)	
Internet Plus (includes Limited Basic, HBO®, Streampix™, TV Box and remote for the primary outlet and Performance Internet)	\$ 87.99
• SurePrice ³	\$ 64.99
Internet Pro Plus with HBO (includes Digital Economy, HBO® and Streampix™ for primary outlet and Performance Pro Internet)	\$ 94.99
• SurePrice ³	\$ 74.99
Internet Pro Plus with Showtime (includes Digital Economy, Showtime® and Streampix™ for primary outlet and Performance Pro Internet)	\$ 91.99
• SurePrice ³	\$ 74.99
Preferred XF Double Play (includes Digital Preferred for primary outlet and Performance Pro Internet)	\$151.99
• SurePrice ³	\$109.99
Premier XF Double Play (includes Digital Premier for primary outlet and Performance Pro Internet)	\$189.99
• SurePrice ³	\$139.99
Internet Plus Latino (includes Basic Latino TV for primary outlet and Performance Internet.)	\$ 87.99
• SurePrice ³	\$ 64.99
Economy Plus Latino Double Play (includes Economy Plus Latino TV for primary outlet and Performance Internet.)	\$112.22
• SurePrice ³	\$99.99
Starter Latino Double Play (includes Starter Latino TV for primary outlet and Performance Internet.)	\$132.22
• SurePrice ³	\$109.99

Preferred Latino Double Play (includes Digital Preferred and Xfinity TV Latino for primary outlet and Performance Pro Internet.)	\$169.99
• SurePrice ³	\$119.99
Xfinity TV Latino Triple Play Reward (for XF Triple Play and Latino Triple Play bundles)	\$ 10.00
Blast! Speed Upgrade Triple Play Reward	\$ 20.00
(for bundles: Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play, Starter Latino Triple Play, Preferred Latino Triple Play and Preferred Extra Latino Triple Play)	
Extreme Pro Speed Upgrade Triple Play Reward ^{4,46}	\$ 25.00
(for bundles: Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play, Starter Latino Triple Play, Preferred Latino Triple Play and Preferred Extra Latino Triple Play)	
Extreme Pro Speed Upgrade Triple Play Reward ^{4,46}	\$ 7.00
(for bundles: HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, HD Complete XF Triple Play)	
Gigabit Speed Upgrade Triple Play Reward ^{4,46}	\$ 30.00
(for bundles: Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play, Starter Latino Triple Play, Preferred Latino Triple Play and Preferred Extra Latino Triple Play)	
Gigabit Speed Upgrade Triple Play Reward ^{4,46}	\$ 12.00
(for bundles: HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, HD Complete XF Triple Play)	
Gigabit Pro Speed Upgrade Triple Play Reward ^{4,30,46}	\$235.00
(for bundles: Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play, Starter Latino Triple Play, Preferred Latino Triple Play and Preferred Extra Latino Triple Play)	
Gigabit Pro Speed Upgrade Triple Play Reward ^{4,30,46}	\$220.00
(for bundles: HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, HD Complete XF Triple Play)	
Service Protection Plan ⁴⁹ (per month) (Optional plan that protects against charges for service visits to diagnose or repair In-Home Wiring that works with residential Xfinity TV, Xfinity Internet or Xfinity Voice services. See xfinity.com/spp for terms.)	\$ 5.95
Selecto (digital tier of Spanish language programming)	
(Not Available in Avalon, Vineland, Pleasantville and Wildwood Systems)	\$ 15.27
Annual Standard Cable (Avalon Only)	\$769.45
Blast Plus™ (includes Digital Economy and Streampix™ for primary outlet and Blast!® Internet) ¹	\$ 102.99
Blast Plus™ with HBO® (includes Digital Economy, Streampix™ and HBO® for the primary outlet and Blast!® Internet)	\$109.99
• SurePrice ³	\$ 74.99
HD Starter (includes Digital Starter for primary outlet, HD Technology Fee, Performance Internet and Xfinity® Voice Unlimited ^{1,2})	\$162.99
HD Preferred (includes Digital Preferred for primary outlet, HD Technology Fee, Performance Internet and Xfinity® Voice Unlimited ^{1,2})	\$177.99
HD Plus (includes Digital Preferred plus one premium (HBO®) for primary outlet, HD Technology Fee, Blast!® Internet and Xfinity® Voice Unlimited ^{1,2})	\$187.99
HD Preferred Plus XF Triple Play Bundle (includes Digital Preferred, HBO® Starz and Epix for primary outlet, HD Technology Fee, Blast!® Internet and Xfinity® Voice Unlimited ²)	\$197.99
• SurePrice ³	\$174.99
HD Premier with Sports XF Triple Play Bundle (includes Digital Preferred, HBO®, Showtime®, Starz, Epix, Hitz, Sports Entertainment Package and DVR Service or AnyRoom® DVR Service	\$218.81

for primary outlet, HD Technology Fee, Blast!® Internet and Xfinity® Voice Unlimited ²)	
• SurePrice ³	\$184.99
HD Premier (includes Digital Premier and DVR Service for primary outlet, Ultra Internet and Xfinity® Voice Unlimited ^{1,2})	\$222.99
MultiLatino Ultra Paquete Triple (includes MultiLatino Ultra for primary outlet, Performance Internet, Xfinity® Voice Unlimited ² and Carefree Minutes® Latin America 300.)	\$162.99
• SurePrice ³	\$134.99
MultiLatino Ultra HD Paquete Triple (includes MultiLatino Ultra, Starz and Epix for primary outlet,,HD Technology Fee, Performance Internet, Xfinity® Voice Unlimited ² and Carefree Minutes® Latin America 300.)	\$172.99
• SurePrice ³	\$144.99
MultiLatino Ultra HD Plus Paquete Triple (includes MultiLatino Ultra, HBO®, Starz and Epix, for primary outlet, HD Technology Fee, Blast!® Internet, Xfinity® Voice Unlimited ² and Carefree Minutes® Latin America 300.)	\$192.99
• SurePrice ³	\$164.99
MultiLatino Total HD Paquete Triple (includes MultiLatino Ultra, HBO®, Starz, Epix, Showtime®, Hitz, Sports Entertainment Package and DVR Service or AnyRoom® DVR Service (Not Available in Monmouth, Ocean, Toms River and LBI Systems) for primary outlet, HD Technology Fee, Blast!® Internet, Xfinity® Voice Unlimited ² and Carefree Minutes® Latin America 300.)	\$217.99
• SurePrice ³	\$184.99
MultiLatino Plus Bundle XF (includes Xfinity TV 150 Latino for primary outlet, Economy Plus Internet and Xfinity® Voice Local with More ²)	
All systems except Burlington and Maple Shade	\$ 83.17
Burlington and Maple Shade	\$ 82.85
MultiLatino Extra Bundle XF (includes Xfinity TV 200 Latino for primary outlet, Economy Plus Internet and Xfinity® Voice Local with More ²)	\$ 94.17
Xfinity 3150 Latino (includes Xfinity TV 150 Latino for the primary outlet, Economy Plus Internet and Xfinity® Voice Unlimited ² .)	
All systems except Burlington and Maple Shade	\$ 98.17
Burlington and Maple Shade	\$ 97.85
Xfinity 2150 Latino (includes Xfinity TV 150 Latino for primary outlet and Economy Plus Internet.) ⁴⁹	
All systems except Burlington and Maple Shade	\$ 58.22
Burlington and Maple Shade	\$ 57.90
Performance Extra (includes Limited Basic for primary outlet and Performance Internet ¹)	\$ 77.99
Blast Extra™ (includes Limited Basic with for primary outlet and Blast!® Internet ¹)	\$ 92.99
Economy Triple Play XF (includes Digital Economy for primary outlet, Economy Plus Internet and Xfinity® Voice Local with More ² .)	\$ 94.85
Value Plus Triple Play (includes Digital Starter for primary outlet, Performance Internet and Xfinity® Voice Local with More ² .)	\$142.99
Digital Premier with Sports (includes Digital Preferred, HBO®, Showtime®, Starz, Epix, Hitz and Sports Entertainment Package)	\$134.17

Chinese Channel (CCTV-4) and CTI-Zhong Tian Channel (Chinese/Mandarin) ¹⁴	
Available only in	
Central and Monmouth Systems	\$ 16.80
Somerset System	\$ 14.95
Union System	\$ 11.95
TV Asia and Zee TV ¹⁴	
Available only in	
Central and Monmouth Systems	\$ 26.46
Somerset System	\$ 24.95
Union and Jersey City Systems	\$ 21.00
Digital TV Asia (includes Limited Basic and TV Asia)	
Available only in Central, Somerset, Monmouth, Ocean, Toms River and LBI Systems	\$ 23.27
Digital Zee TV (includes Limited Basic and Zee TV)	
Available only in Central, Somerset, Monmouth, Ocean, Toms River and LBI Systems	\$ 23.27
Digital Asian Combo (includes Limited Basic, TV Asia and Zee TV)	
Available only in Central, Somerset, Monmouth, Ocean, Toms River and LBI Systems	\$ 33.27
Comcast Digital Chinese Package (includes Limited Basic and Chinese Channel (CCTV-4)/Zhong Tian)	
Available only in Central, Somerset, Monmouth, Ocean, Toms River and LBI Systems	\$ 23.27
CableLatino (includes Limited Basic and Selecto)(Not available in Somerset, Toms River, LBI, Jersey City, Northwest, and Lambertville Systems)	
Burlington	\$ 27.95
Pleasantville, Vineland, Trenton, Garden State, Monmouth, Ocean, Union, Meadowlands and Plainfield	\$ 28.27
Basic Latino TV (includes Limited Basic, Digital Preferred Tier and Selecto) (Not available in Somerset, Toms River, LBI, Jersey City and Northwest)	\$ 42.27
Basic Latino TV with HBO® (includes Limited Basic, Digital Preferred Tier and Selecto) – (Not available in Somerset, Toms River, LBI, Jersey City, Northwest, Trenton and Lambertville Systems)	\$ 52.27
CableLatino Plata (includes Digital Preferred, Selecto and HBO®) Plainfield only	\$102.99
Comcast Select with HBO® and Cinemax® (includes Digital Starter) Monmouth, Ocean, Union, Plainfield and Jersey City Systems only	\$ 94.27
Comcast Select with Showtime® and HBO® (Includes Digital Starter) Union and Burlington Systems only	\$ 94.27
Comcast Select with HBO®, Starz and Epix (includes Digital Starter) – Burlington System only	\$ 94.27
Comcast Select with HBO® (includes Digital Starter) Monmouth, Ocean and Union only	\$ 82.27
Comcast Select with HBO® and Playboy® (includes Digital Starter) – Union only	\$104.22
Comcast Select with HBO®, Showtime® and TMC® (includes Digital Starter) – Plainfield only	\$106.27

Comcast Analog Select 96 – Meadowlands only	\$108.32
Comcast Analog Select (includes Digital Starter) with HBO® and Showtime® (Only available in Union, Plainfield, Jersey City, Meadowlands, Northwest, Trenton and Lambertville)	\$ 94.27
Digital Tier (includes Digital Preferred Tier and Sports Entertainment Package) (TV Box or CableCard required) – Somerset System only	\$ 22.25
Digital Two Star Package Plus (includes Digital Preferred, HBO®, Cinemax® and Sports Entertainment Package) – Somerset System only	\$122.17
Digital Four Star Package Plus (includes Digital Preferred, HBO®, Cinemax®, Showtime®/TMC®, Starz, Epix/Encore and Sports Entertainment Package) Somerset System only	\$148.12
Cable TV/Cable Modem Bundled Package – Somerset System only	\$152.27
MultiLatino Ultra (includes Xfinity TV 450 Latino and additional digital channels)	\$ 79.72
Digital Preferred plus One Premium (includes Digital Preferred and your choice of Showtime®, Cinemax® or The Movie Channel®)	\$ 97.22
Digital Preferred with HBO® (includes Digital Preferred for primary outlet and HBO®)	\$100.22
Digital Preferred Plus ⁴⁸ (includes Digital Preferred, HBO®, Showtime®, Starz and Epix)	\$124.22
Comcast Digital Plus Gold (includes Digital Preferred and your choice of 2 of the following Services: Cinemax®, Starz, Epix, Showtime® or TMC®--Northwest System only	\$111.90
Economy Video Triple Play (includes Digital Economy for Primary Outlet, Performance Pro Internet and Xfinity® Voice Unlimited)	\$159.85
Extreme 150 Speed Upgrade with Blast! (Triple Play Rewards)	\$ 20.00
Basic with Performance Internet Double Play	
- Burlington, Maple Shade	\$79.94
- Central, Gloucester, Monmouth, Ocean, Somerset, Union and Plainfield Systems	\$87.94
- Garden State, Pleasantville and Vineland Systems	\$83.94
- Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton and Lambertville	\$85.94
- Toms River and LBI	\$81.94
Basic Latino with Performance Internet Double Play	
- All Systems except Burlington and Maple Shade	\$90.22
- Burlington, Maple Shade	\$89.40
Internet Plus with Showtime Double Play	\$81.99
Double Play with Blast Internet and Voice Unlimited	\$129.90
Starter Double Play	\$152.22
Preferred Double Play	\$170.17
Basic Pro Triple Play Bundle	\$112.99
Economy Pro Triple Play Bundle	\$120.99
MDU HD Preferred Plus XF Triple Play	\$149.99
MDU Preferred Plus Triple Play	\$139.99
MDU Preferred Extra Triple Play	\$129.99
MDU HD Preferred XF Triple Play Bundle	\$127.99
MDU Preferred Triple Play	\$117.99

D. XFINITY® INSTANT TV³⁵**BASIC SERVICE**

Xfinity Instant TV

Includes Limited Basic for simultaneous streaming on two devices, and 20 hours of
Cloud DVR Service

\$ 10.00

XFINITY INSTANT TV ADDITIONAL SERVICES³⁶Kids & Family (includes 13 kid and family-friendly channels including Cartoon
Network, Disney Channel, Nickelodeon and Universal Kids)

\$ 10.00

Entertainment (includes 22 entertainment channels including A&E, AMC, Bravo,
Food Network, FX, TNT and VH1)

\$ 15.00

Sports & News (includes 14 sports and news channels including CNBC, CNN,
ESPN, Golf,MSNBC, NBC Sports, and NFL Network)

\$ 28.25

Deportes (includes over 6 deportes channels including beIN Sports, ESPN Deportes,
FOX Deportes and NBC Universo)

\$ 7.00

Latino (includes 13 Latino channels including Cine Latino, Discovery en Espanol,
Galavisión, Viendo Movies and VME Kids)

\$ 5.00

HBO®

\$ 15.00

Starz®

\$ 8.99

Streampix

\$ 4.99

E. XFINITY® INTERNET²⁷

	XFINITY® Internet Service Only	with XFINITY® TV or Voice Service ³³
Performance Starter	\$49.95	\$49.95
Performance	\$77.95	\$64.95
Performance Pro	\$92.95	\$79.95
Performance Plus	\$84.95	N/A
Blast!®	\$97.95	\$84.95
Extreme Pro ^{4, 46}	\$102.95	\$89.95
Gigabit ^{4, 46}	\$107.95	\$94.95
Gigabit Pro ^{4, 30}	\$299.95	\$299.95
Modem Rental		\$ 14.00
Comcast – Certified Home Networking Device (one time charge)		\$179.99
Home Network Card (each, one-time charge)		\$ 30.00
Wireless- N Card (802.11n)(each, one-time charge)		\$ 59.99
Wireless- N USB Adapter (802.11n) (each, one-time charge)		\$ 69.00
Home Plug Adapter (pair, one-time charge)		\$ 55.00
Gigabit Pro Activation Fee (per occurrence)		\$500.00
Internet Service Re-installation of NIC or Software (separate trip)		\$ 49.00
Unreturned or Damaged Equipment Fees ²⁶ (per piece)		Replacement Cost
Temporary Suspension of Internet Service (only customer's e-mail address remains active) (monthly)		\$ 10.00

F. XFINITY INTERNATIONAL SELECTIONS³⁸

ART: Arabic	\$ 9.99
TV Globo: Brazilian	\$19.99
Brazilian 2 Pack (includes TV Globo and PFC)	\$24.99
Brazilian 4 Pack (includes TV Globo, PFC, Band Internacional and Record TV)	\$34.99
Mandarin 2 Pack (includes Phoenix Info News and Phoenix North America)	\$ 6.99
Mandarin 4 Pack (includes CTI Zhong Tian, CCTV4, Phoenix Info News and Phoenix North America)	\$19.99
Filipino 2 Pack (includes GMA Pinoy w/ GMA Video On Demand and GMA Life)	\$14.99
Filipino 3 Pack (includes GMA Pinoy w/ GMA Video On Demand, GMA Life and TFC)	\$22.99
TV5Monde: French (with Cinema On Demand)	\$ 9.99
DW (Deutsch +): German	\$ 9.99
Antenna: Greek	\$14.99
The Israeli Network	\$19.99
Rai Italia: Italian	\$ 9.99
Italian 2 Pack (includes Rai Italia and Mediaset)	\$14.99
TV Japan (includes TV Japan On Demand)	\$24.99
SIC: Portuguese	\$ 9.99
Portuguese 2 Pack (includes RTPi and SIC)	\$14.99
Impact TV: Russian Add-On (with any International Package)	\$ 6.99
Russian 2 Pack (includes Channel One Russia and NTV America)	\$14.99
Russian 4 Pack (includes Channel One Russia, RTN, TV1000 Kino and NTV America)	\$26.99
Russian 5 Pack (includes Channel One Russia, RTVi, NTV America, RTR-Planeta and Rossiya 24)	\$26.99
Russian 8 Pack (includes Channel One Russia, RTN, RTVi, TV1000 Russian Kino, NTV America, RTR-Planeta, Rossiya 24 and CTC)	\$34.99
Willow: Cricket Add-on (with any International package)	\$ 6.99
Willow: Cricket	\$14.99
Zee TV: Hindi	\$14.99
SET: Hindi	\$14.99
Hindi 2 Pack (includes Zee TV and SET)	\$24.99
Hindi Pack (Includes Zee TV, SET, TV Asia, NDTV 24x7 and NDTV Good Times)	\$29.99
Hindi Plus Pack (Includes Zee TV, SET, TV Asia, NDTV 24x7, NDTV Good Times, Eros Now and Willow)	\$39.99
SBTN: Vietnamese	\$14.99
TVB Jade: Cantonese	\$10.99
Record TV: Brazilian	\$14.99
ABP News: Hindi	\$ 7.99
TFC Filipino	\$11.99

G. PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES⁵³

Eros Now	\$12.99
Eros Now (with a South Asian International selection)	\$ 9.99
here! TV On Demand	\$ 7.99
Gaiam TV Fit & Yoga On Demand	\$ 6.99
Grokker Yoga Fitness On Demand	\$ 6.99
The Jewish Channel On Demand	\$ 6.99
UP Faith and Family On Demand	\$ 4.99
Filipino On Demand	\$ 7.99
Filipino On Demand (with a Filipino international selection)	\$ 5.99
Anime Network On Demand	\$ 6.99
Kidstream On Demand	\$ 4.99
History Vault on Demand	\$ 4.99
Lifetime Movie Club On Demand	\$ 3.99
Stingray Karaoke On Demand	\$ 6.99
DOGTV On Demand	\$ 4.99
Gaia On Demand	\$ 9.99
AMC Premiere On Demand	\$ 4.99
Stingray Classica On Demand	\$ 6.99
Tumblebooks TV On Demand	\$ 4.99
FitFusion On Demand	\$ 6.99
CuriosityStream On Demand	\$ 2.99
Fox Nation On Demand	\$ 5.99
PlayKids On Demand ³⁴	\$ 6.99
Daily Burn On Demand ³⁴	\$14.99
Xive TV On Demand ³⁴	\$ 4.99
Quark On Demand ³⁴	\$ 4.99
Lion Mountain TV On Demand ³⁴	\$ 3.99
Touchfit TV On Demand ³⁴	\$ 4.99
Disney Story Central On Demand	\$ 4.99
Acorn TV On Demand	\$ 5.99
Stephens Drum Shed On Demand ³⁴	\$ 4.99
Pro Guitar Lessons On Demand ³⁴	\$ 4.99
Magellan TV History On Demand ³⁴	\$ 5.99
Blueprint TV On Demand ³⁴	\$ 7.99
Urban Movie Channel On Demand	\$ 4.99
The Great Courses Signature On Demand ³⁴	\$ 7.99
Pantaya On Demand	\$ 5.99
DJAZZ On Demand ³⁴	\$ 6.99
Ride TV On Demand ³⁴	\$ 4.99
Outside TV Features On Demand ³⁴	\$ 4.99
The Reading Corner On Demand ³⁴	\$ 3.99
Stingray Qello On Demand ³⁴	\$ 7.99
Hopster On Demand ³⁴	\$ 6.99
Brown Sugar On Demand ³⁴	\$ 3.99

Echoboom Sports On Demand ³⁴	\$ 5.99
Revolution Golf+ On Demand ³⁴	\$ 6.99
Hallmark Movies Now On Demand ³⁴	\$ 5.99
Dove Channel On Demand ³⁴	\$ 4.99
Kocowa On Demand ³⁴	\$ 6.99
WHAM On Demand ³⁴	\$ 2.99
Gravitas Movies On Demand ³⁴	\$ 4.99
MHz Choice On Demand ³⁴	\$ 7.99
Hi-YAH! On Demand ³⁴	\$ 2.99
True Royalty On Demand ³⁴	\$ 5.99
Real Vision On Demand ³⁴	\$14.99
Docudrama On Demand ³⁴	\$ 2.99
Con TV On Demand ³⁴	\$ 4.99
Walter Presents On Demand ³⁴	\$ 6.99
Dekkoo On Demand ³⁴	\$ 9.99
ZooMoo On Demand ³⁴	\$ 2.99
Miniteve On Demand ³⁴	\$ 1.99
Hitz ⁵³	\$12.00
Streampix™ 18	\$ 4.99
Kids Room On Demand ³⁴	\$ 5.99
Cinemoi On Demand ³⁴	\$ 2.99
Wanderlust On Demand ³⁴	\$ 9.99
Music Choice Karaoke On Demand ³⁴	\$ 5.99
Music Choice Relax On Demand ³⁴	\$ 6.99
Curious World On Demand ³⁴	\$ 3.99
kweliTV On Demand ³⁴	\$ 5.99
Pay-Per-View and On Demand Movies and Events ¹⁷ (per title or event)	Prices Vary
Revry On Demand ¹⁹	\$ 6.99
Brazzers On Demand ¹⁹	\$19.99
Vivid On Demand Subscription ¹⁹	\$19.99
Hustler On Demand Subscription ¹⁹	\$19.99
TEN On Demand Subscription ¹⁹	\$19.99
Wicked On Demand ¹⁹	\$19.99
Girlfriends Films On Demand ¹⁹	\$19.99
Urban Fantasy On Demand Subscription ¹⁹	\$19.99
Falcon On Demand Subscription ¹⁹	\$19.99
Too Much for TV On Demand	\$14.99
Homegrown Amateur On Demand ¹⁹	\$19.99
Evil Angel On Demand ¹⁹	\$19.99
Mature Lust On Demand ¹⁹	\$19.99
Penthouse On Demand ¹⁹	\$19.99
XTSY On Demand ¹⁹	\$19.99
Reality Kings On Demand ¹⁹	\$19.99
Arouse On Demand ¹⁹	\$19.99

SECTION 3
COMMERCIAL RATES AND CHARGES

A. COMMERCIAL SERVICES ⁴⁵**VIDEO SERVICES – MONTHLY**

1. Hotel/Motel, Nursing Homes, Hospitals, Dormitories, and Other Institutional Establishments (exclusive of Bar/Restaurant and Commercial)

Installation and monthly rates shall be determined by negotiation with the owner and/or operator and are dependent upon variables, which include but are not limited to, capital investment, channel line-up, term of contract, number of rooms, and, if applicable, the seasonal nature of the establishment.

2. Hotel/Motel (Wildwood only)

Commercially operated facilities which, (1) are comprised of ten or more dwelling units, or (2) have sleeping facilities for twenty-five or more persons, (3) are rented daily or weekly to transient residents and (4) are classified as hotel/motels for inspection purposes by the New Jersey Division of Housing and Urban Renewal, Bureau of Housing Inspection. Buildings containing both hotel/motel and condominium units are classified as Residential.

- a. Each Hotel/Motel Unit (minimum of 10 units) \$ 7.75
- b. HBO® (hotel/motel) per outlet (A digital converter or a CableCARD is required) \$ 6.50
- c. A motel may be re-wired at the owner's expense to accommodate any number of designated outlets. The Company will charge the owner for time and materials.

3. Bars & Restaurants (not available for new subscription)(Broadcast TV Fee of \$12.60 per unit additional in Garden State System (except Plumsted), Burlington, Gloucester, Maple Shade, Avalon, Wildwood, Pleasantville and Vineland Systems and Mercer County and \$11.90 additional in Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union and Warren Counties and \$11.50 additional in Plumsted. Regional Sports Fee of \$8.75 per unit also applies to Standard Cable and above services.)

Areas 1, 11, 12 and 15

- a. Standard Cable - Primary Outlet \$108.65
- b. Each Additional Outlet (without converter) \$ 15.00
- c. Converter and Remote (each additional outlet) \$ 5.00

Areas 2 and 3

- a. Standard Cable - Primary Outlet \$110.10
- b. Each Additional Outlet (without converter) \$ 15.00
- c. Converter and Remote (each additional outlet) \$ 5.00

Areas 4 and 5

- a. Standard Cable - Primary Outlet \$110.10
- b. Each Additional Outlet (without converter) \$ 15.20
- c. Converter and Remote (each additional outlet) \$ 5.00

Areas 13 and 14

a. Standard Cable - Primary Outlet	\$111.10
b. Each Additional Outlet (without converter)	\$ 15.40
c. Converter and Remote (each additional outlet)	\$ 5.00

Areas 11, 12 and 15

a. Standard Cable - Primary Outlet	\$107.60
b. Each Additional Outlet (without converter)	\$ 15.75
c. Converter and Remote (each additional outlet)	\$ 5.00

Areas 17

a. Standard Cable - Primary Outlet	\$108.65
b. Each Additional Outlet (without converter)	\$ 15.75
c. Converter and Remote (each additional outlet)	\$ 5.00

Areas 18 and 19

a. Standard Cable - Primary Outlet	\$ 92.55
b. Each Additional Outlet (without converter)	\$ 14.80
c. Converter and Remote (each additional outlet)	\$ 5.00

Areas 20 and 21

a. Standard Cable - Primary Outlet	\$ 96.25
b. Each Additional Outlet (without converter)	\$ 15.75
c. Converter and Remote (each additional outlet)	\$ 5.00

Areas 8, 9 and 10

a. Standard Cable - Primary Outlet	\$ 95.95
b. Each Additional Outlet (without converter)	\$ 15.75
c. Converter and Remote (each additional outlet)	\$ 5.00

Area 7 except Carneys Point

a. Standard Cable - Primary Outlet	\$170.20
b. Each Additional Outlet (without converter)	\$ 15.95
c. Converter and Remote (each additional outlet)	\$ 5.00

Carneys Point

a. Standard Cable - Primary Outlet	\$ 96.25
b. Each Additional Outlet (without converter)	\$ 14.55
c. Converter and Remote (each additional outlet)	\$ 5.00

Area 6

a. Limited Basic -- Primary Outlet	\$ 14.25
b. Standard Cable - Primary Outlet	\$ 72.75
c. Additional Outlet (2-11 outlets)	\$ 17.95
d. Additional Outlet (12-21 outlets)	\$ 33.60
e. Converter and Remote (each additional outlet)	\$ 5.00

3. Marinas *(Area 5 only) (Broadcast TV Fee of \$11.90 per unit Regional Sports Fee of \$8.75 per unit also applies to Standard Cable and above services.)
- | | |
|---|--------------------|
| a. Standard Cable - Primary Outlet | \$ 90.60 |
| b. Each Additional Outlet (without converter) (per slip, occupied or not) | \$ 15.20 |
| c. Converter and Remote (each additional outlet) ² | \$ 5.00 |
| d. Premium or Digital Services | varies by contract |

* This classification of service requires payment by the operator of the marina for all slips to which a boat may dock whether or not such a slip is used. The total charge is based on the number of slips times the rate shown. Minimum service periods are required.

4. All Other Commercial (not available for new subscription)(Broadcast TV Fee of \$12.60 per unit additional in Garden State System (except Plumsted), Burlington, Gloucester, Maple Shade, Avalon, Wildwood, Pleasantville and Vineland Systems and Mercer County and \$11.90 additional in Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union and Warren Counties and \$11.50 additional in Plumstead. Regional Sports Fee of \$8.75 per unit also applies to Standard Cable and above services.)

Area 1

- | | |
|--|----------|
| a. Limited Basic - Primary Outlet (1) | \$ 35.90 |
| b. Standard Cable - Primary Outlet (1) | \$ 89.40 |
| c. Each Additional Outlet (without converter) | \$ 15.00 |
| d. Converter and Remote (each additional outlet) | \$ 5.00 |

Areas 2 and 3

- | | |
|--|----------|
| a. Limited Basic - Primary Outlet (1) | \$ 35.90 |
| b. Standard Cable - Primary Outlet (1) | \$ 90.60 |
| c. Each Additional Outlet (without converter) | \$ 15.00 |
| d. Converter and Remote (each additional outlet) | \$ 5.00 |

Areas 4 and 5

- | | |
|--|----------|
| a. Limited Basic - Primary Outlet (1) | \$ 36.40 |
| b. Standard Cable - Primary Outlet (1) | \$ 90.60 |
| c. Each Additional Outlet (without converter) | \$ 15.20 |
| d. Converter and Remote (each additional outlet) | \$ 5.00 |

Areas 11, 12 and 15

- | | |
|--|----------|
| a. Limited Basic - Primary Outlet (1) | \$ 36.20 |
| b. Standard Cable - Primary Outlet (1) | \$ 89.40 |
| c. Each Additional Outlet (without converter) | \$ 15.00 |
| d. Converter and Remote (each additional outlet) | \$ 5.00 |

Area 13

- | | |
|--|----------|
| a. Standard Cable - Primary Outlet | \$ 91.45 |
| b. Each Additional Outlet (without converter) | \$ 15.40 |
| c. Converter and Remote (each additional outlet) | \$ 5.00 |

Area 14

a. Limited Basic – Primary Outlet (1)	\$ 36.20
b. Standard Cable - Primary Outlet (1)	\$ 90.95
c. Each Additional Outlet (without converter)	\$ 15.40
d. Converter and Remote (each additional outlet)	\$ 5.00

Areas 16 and 17

a. Limited Basic – Primary Outlet (1)	\$ 39.55
b. Standard Cable - Primary Outlet (1)	\$ 90.55
c. Each Additional Outlet (without converter)	\$ 15.40
d. Converter and Remote (each additional outlet)	\$ 5.00

Areas 18 and 19

a. Limited Basic – Primary Outlet (1)	\$ 36.95
b. Standard Cable - Primary Outlet (1)	\$ 75.20
c. Each Additional Outlet (without converter)	\$ 14.80
d. Converter and Remote (each additional outlet)	\$ 5.00

Areas 8, 9, 10, 20 and 21

a. Limited Basic – Primary Outlet (1-does not apply to Areas 8, 9 and 10)	\$ 36.20
b. Standard Cable - Primary Outlet (1-does not apply to Areas 8, 9 and 10)	\$ 79.30
c. Each Additional Outlet (without converter)	\$ 15.75
d. Converter and Remote (each additional outlet)	\$ 5.00

Areas 18 and 19

a. Limited Basic – Primary Outlet (1)	\$ 36.95
b. Standard Cable - Primary Outlet (1)	\$ 75.20
c. Each Additional Outlet (without converter)	\$ 14.80
d. Converter and Remote (each additional outlet)	\$ 5.00

Area 7 except Carneys Point

a. Limited Basic – Primary Outlet	\$ 36.65
b. Standard Cable - Primary Outlet	\$ 80.35
c. Each Additional Outlet (without converter)	\$ 15.95
d. Converter and Remote (each additional outlet)	\$ 5.00

Carneys Point

a. Limited Basic – Primary Outlet (1)	\$ 36.20
b. Standard Cable - Primary Outlet (1)	\$ 73.60
c. Each Additional Outlet (without converter)	\$ 14.55
d. Converter and Remote (each additional outlet)	\$ 5.00

Area 6

a. Limited Basic – Primary Outlet	\$ 14.25
b. Standard Cable - Primary Outlet	\$ 72.75
c. Additional Outlet (2-11 outlets)	\$ 17.95
d. Additional Outlet (12-21 outlets)	\$ 33.60

- | | |
|---|------------------|
| e. Converter and Remote (each additional outlet) | \$ 5.00 |
| 5. Comcast SportsNet (Areas 8, 9 and 10 only) | \$ 90.00 |
| 6. HBO® (hotels/motels) (Areas 8, 9 and 10 only) | \$ 5.50 per room |
| 7. Digital Music (not available for new subscription) | |

Area 1

- | | |
|--|----------|
| a. With Subscription to Standard Cable-primary outlet | \$ 38.85 |
| b. Without Subscription to Standard Cable-primary outlet | \$ 49.95 |
| c. Each Additional Outlet | \$ 23.65 |

Areas 2, 3, 4, 5, 8, 9, 10, 11, 12, 13, 14, 15 and 16

- | | |
|--|----------|
| a. With Subscription to Standard Cable-primary outlet | \$ 36.70 |
| b. Without Subscription to Standard Cable-primary outlet | \$ 47.20 |
| c. Each Additional Outlet | \$ 22.35 |

Areas 17, 20 and 21 only*

- | | |
|---------------------------|----------------------|
| a. Primary Outlet | \$ 31.45 to \$ 52.45 |
| b. Each Additional Outlet | \$ 11.15 to \$ 33.55 |

*Price based on seating capacity. Standard Cable is required for subscription to Digital Music Service

Area 6

- | | |
|---|----------|
| a. Each Outlet (Digital Converter or CableCard required) | \$ 26.25 |
| 8. Commercial Digital Music only without Video (not available for new subscription) (Wildwood only) | |

Commercial Digital Music service is not available for Residential and/or Hotel/Motel units. Requires rental of a digital converter and (optional) remote.

- | | |
|---|----------|
| a. Office (private office, no public areas) | |
| 1.) Primary Outlet | \$ 15.70 |
| 2.) Additional Outlet | \$ 8.35 |
| b. Business without food or beverage (public facility, service does not enhance business) | |
| 1.) Primary Outlet | \$ 21.95 |
| 2.) Additional Outlet | \$ 11.70 |
| c. Business level 1 with food or beverage (public facility, service enhances business) | |

	1.) Primary Outlet	\$ 27.20
	2.) Additional Outlet	\$ 14.50
d.	Business level 2 with food or beverage (public facility, service enhances business, fire code seating > 90 people)	
	1.) Primary Outlet	\$ 32.45
	2.) Additional Outlet	\$ 17.30
9.	HBO® (hotel/motel) (per unit) (Avalon only)	\$ 5.50
10.	SPT – Portuguese Channel – Commercial (not available for new subscription) (Meadowlands only)	\$ 20.95
11.	Single Purchase Pay-Per-View (SPPV) Event Transport Fee (2)	\$125.00
12.	Installation	

If installation conforms to normal residential installation, then residential rate will be charged. All others will be charged at cost for labor and materials plus 10%.

Note: Pay-per-view and video-on-demand services are not available to commercial accounts. Premium services and most pay-per-view events are not available in common viewing areas typical to non-residential customers, such as restaurants and bars.

- (1) Discount available with subscription to Business Class Lite, Standard or Enhanced Internet Service under a two year contract.
(2) Digital Converter is required.

B. VIDEO SERVICES (PRIVATE VIEW) UNDER A CONTRACT (1)

1. Monthly Video Service

Basic (consists of residential Limited Basic channels) (lower monthly prices may apply pursuant to preexisting contracts)

Video Plus	\$ 9.95
Standalone	\$ 24.95

Broadcast TV Fee

Garden State System (except Plumstead), Burlington System, Gloucester System, Maple Shade System, Avalon System, Wildwood System, Pleasantville System, Vineland System, Mercer County	\$ 12.60
Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union, and Warren Counties	\$ 11.90
Plumsted	\$11.50

TV Select: news, lifestyle and children's programming (consists of residential Limited Basic Channels, Family Tier channels, CNBC and Golf Channel) (7)

	Video Plus	\$ 14.95
	Standalone	\$ 34.95
	TV Variety: all broadcast channels, and top rated cable networks (consists of Residential Limited Basic and additional digital channels) (2)	
	Video Plus	\$ 29.95
	Standalone	\$ 44.95
	Standard (consists of Standard Cable) (2)	
	Video Plus	\$ 59.95
	Standalone	\$ 74.95
	Standalone (for customers entering a contract before November 16, 2011)	\$ 69.95
	Preferred (consists of Standard Cable and certain residential Digital Preferred Tier channels) (2)	
	Video Plus	\$ 74.95
	Standalone	\$ 89.95
	Standalone (for customers entering a contract before November 16, 2011)	\$ 84.95
	Information and Entertainment (consists of residential Limited Basic channels, Family Tier channels, CNBC and Golf Channel) (not available for new subscription) (2)	
	Video Plus	\$ 29.95
	Standalone	\$ 44.95
	Standalone (for customers entering a contract before November 16, 2011)	\$ 39.95
2.	Digital Outlet Service (monthly, per outlet, maximum of 19 additional outlets available) (2)	\$ 9.95
3.	High Definition Outlet Service (monthly, per outlet, maximum of 20 outlets (primary plus 19 additional outlets) available) (5)	\$ 12.95
4.	Digital Adapter Service (includes adapter and remote) (6)	
	Primary outlet	No Charge
	Each additional outlet (per outlet)	\$ 9.95
5.	Monthly Premium Services (3)	
	Digital Music Service	
	With subscription to a Monthly Video Service	\$ 29.95
	Without subscription to a Monthly Video Service	\$ 39.95
	Business Class TV Sports Pack (4)	\$ 8.95
	Business Class TV Selecto (Not available in Areas 4, 5, 6 and 15)	\$ 15.95
	Zhong Tian/Chinese Channel (CCTV-4), TV Asia or Zee TV (Area 1 only)	\$ 30.00
	ART, Zhong Tian/Chinese Channel (CCTV-4), RAI, TV Asia, Filipino Channel or Zee TV (8) (Areas 11-14 only)	\$ 30.00
	TV Globo or SIC (8) (Areas 11-14 only)	\$ 40.00
	SPT (9) (Areas 11 -14 only)	\$ 40.00
	TV-5 (8) (Areas 6, 11 -14 only)	\$ 35.00
	TV Asia and Zee TV (8) (Areas 1, 6, 11 - 14 only)	\$ 50.00
	TV Globo (Areas 2 only)	\$ 40.00

TV Globo or SIC (8) (Areas 11 - 14 only)	\$ 40.00
RAI or Filipino Channel (Area 6 only)	\$ 30.00
CCTV-4 (excluding Areas 1, 11, 12, 13, 14 and 15), CTI, DW, GMA Life TV, GMA Pinoy TV, Mediaset, Phoenix Info News, Phoenix NA, RAI Italia (excluding Areas 6, 11, 12, 13, 14 and 15), SIC (excluding Areas 11 - 17), SPT (Areas 16 and 17 only), Star India Plus, TFC (excluding Area 6, 11, 12, 13, 14 and 15), TV 1000 Russian Kino or TV 5 (excluding Areas 6, 11, 12, 13, 14 and 15) (*)	\$ 12.95
ART (excluding Areas 11 - 15), Channel One Russia, ETTV - Super, RTN, SBTN, SET Asia (Sony), TV Asia (excluding Area 1, 11 - 15) or Zee TV (excluding Areas 1, 8 - 15) (*)	\$ 15.95
Israeli Network and TV Globo (excluding Areas 2, 11 - 15) (*)	\$ 24.95
Willow Plus ⁴⁹	\$ 24.95

(*) These International premiums are not available in Area 3, 4, 5 or 15.

6. Regional Sports Fee (Applies to Standard and above services)	\$ 8.75
7. Installation (Per Occurrence unless noted)	
Business Class Internet Service and TV Standard Installation (discounts may apply based on length of contract)	\$250.00
Change of Features/Service Fee (No in-home visit required)	\$ 9.95
Disconnect Equipment (In-Home visit required)	\$49.95

- (1) Only available to small and medium sized businesses. Video service is only available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms. Not available in public locations as defined by the following: establishments with a liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee.
- (2) Includes use of 1 digital converter and remote. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.
- (3) A digital converter or a CableCard is required. Monthly Digital Outlet charges will apply if monthly video service subscription is limited to Basic service.
- (4) Subscription to Information and Entertainment, Standard or Preferred video service is required.
- (5) Includes use of 1 digital converter with high definition capabilities and remote. To receive HDTV signals provided by the company, an HDTV capable television set (not provided by the company) and an HDTV digital converter are required. Availability of high definition programming is dependent upon level of video service subscription.
- (6) Does not provide access to certain digital services, pay-per-view, video-on-demand, the interactive electronic programming guide or other two-way interactive services.
- (7) Includes use of 1 digital adapter and remote (Areas 1, 6, 8 - 17). Includes one digital converter and remote in the Garden State, Monmouth, Ocean, Toms River and LBI systems. Equipment included does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.

- (8) International Premiums are not available in all areas. Please contact 1-800-COMCAST for details concerning availability in your area.
- (9) This service is only available in Harrison, Perth Amboy and South River.

C. MULTI-PRODUCT BUNDLES UNDER A CONTRACT (1)

1. Monthly Business Class Triple Play Bundles (Not available for new subscription)

Starter Triple Play (2)

With Starter Business Class Internet Service	\$ 99.00
With Preferred Business Class Internet Service	\$119.00

Preferred Triple Play

Includes Basic Video Service, Preferred Business Class Internet Service and Business Class Digital Voice with 2 Full Featured Voice Lines.	\$149.00
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Premium Triple Play

Includes Basic Video Service, Premium Business Class Internet Service and Business Class Digital Voice with 2 Full Featured Voice Lines. (3)	\$159.00
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2. Monthly Business Class Internet and Digital Voice Packages

Starter

Includes Starter Business Class Internet Service and Business Class Digital Voice with 1 Full Featured Voice Line.	\$ 99.00
Includes Preferred Business Class Internet Service and Business Class Digital Voice with 1 Full Featured Voice Line.	\$119.00

Preferred

Includes Preferred Business Class Internet Service and Business Class Digital Voice with 2 Full Featured Voice Lines.	\$149.00
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Premium

Includes Premium Business Class Internet Service and Business Class Digital Voice with 2 Full Featured Voice Lines. (3)	\$159.00
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3. Installation (Per Occurrence unless noted)

Change of Features/Service Fee (No in-home visit required)	\$ 9.95
Disconnect Equipment (In-Home visit required)	\$49.95

- (1) Only available to small and medium sized businesses. Video service is only available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms. Not available in public locations as defined by the following: establishments with a

liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee.

- (1) Includes Basic Video Service and Business Class Digital Voice with 1 Full Featured Voice Line.
(2) Not available in all areas.

D. VIDEO SERVICES (PUBLIC VIEW) UNDER A CONTRACT (1)

1. Monthly Video Service

Basic (consists of residential Limited Basic channels)	\$ 29.95
Broadcast TV Fee	
Garden State System (except Plumsted), Burlington System, Gloucester System, Maple Shade System, Avalon System, Wildwood System, Pleasantville System, Vineland System, Mercer County	\$ 12.60
Bergcn, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union, and Warren Counties	\$ 11.90
Plumsted	\$ 11.50
Digital Variety: all broadcast channels and top rated cable networks (consists of residential Limited Basic and additional digital channels) (2)	\$ 54.95
Digital Standard (consists of Standard Cable) (3)	\$ 84.95
• Customers entering a contract before November 16, 2011	\$ 79.95
Digital Deluxe (consists of Standard Cable and certain residential Digital Preferred Tier channels) (3)	\$ 109.95
• Customers entering a contract before November 16, 2011	\$ 139.95
Sports Entertainment Deluxe (consists of Digital Deluxe and Business Class TV Sports Pack and 4 High Definition Outlets)	\$ 189.95
Digital Basic Plus (consists of residential Limited Basic channels, Family Tier channels, CNBC and Golf Channel) (not available for new subscription) (2)	\$ 54.95
• Customers entering a contract before November 16, 2011	\$ 49.95

2. Monthly Outlet Charges

Digital Outlet Service - Per Outlet for up to 8 outlets (2)	\$ 9.95
Digital Outlet Service - Per Outlet for the 9 th outlet and beyond (2)	\$ 5.95
High Definition Outlet Service - Per Outlet for up to 8 outlets (4)	\$ 12.95
High Definition Outlet Service - Per Outlet for the 9 th outlet and beyond (4)	\$ 8.95
Digital Adapter Service - Per Outlet for up to 8 outlets (7, 8)	\$ 9.95
Digital Adapter Service - Per Outlet for the 9 th outlet and beyond (7, 8)	\$ 5.95

3. Monthly Premium Services (6)

Digital Music Service	
With subscription to a Monthly Video Service	\$ 29.95
Without subscription to a Monthly Video Service	\$ 39.95
Business Class TV Sports Pack (5)	\$ 34.95
Business Class TV Selecto (Not available in Areas 4, 5, 6 and 15)	\$ 15.95
Zhong Tian/Chinese Channel (CCTV-4), TV Asia or Zee TV (Area 1 only)	\$ 30.00

ART, Zhong Tian/Chinese Channel (CCTV-4), RAI, TV Asia or Zee TV (Area 11 only)	\$ 30.00
TV Asia and Zee TV (Areas 1, 6, 11 and 13 only)	\$ 50.00
TV Asia (Area 12 only)	\$ 30.00
TV Globo (Areas 2, 11, 12 and 13 only)	\$ 40.00
Globo TV or SIC (Area 14 only)	\$ 40.00
SPT (9)(Area 11 only)	\$ 40.00
TV-5 (Areas 6 and 11 only)	\$ 35.00
ART, TV Asia, Filipino Channel or Zee TV (Area 13 only)	\$ 30.00
RAI (Area 14 only)	\$ 30.00
RAI or Filipino Channel (Area 6 only)	\$ 30.00

CCTV-4 (excluding Areas 1, 11 and 15), CTI, DW, GMA Life TV, GMA Pinoy TV, Mediaset, Phoenix Info News, Phoenix NA, RAI Italia (excluding Areas 6, 11, 14 and 15), SIC (Not available in Areas 11 – 17), SPT (Areas 12, 13, 14, 16 and 17 only), Star India Plus, TFC (excluding Areas 6, 13 and 15), TV 1000 Russian Kino or TV 5 (excluding Areas 6, 11 and 15) (*)	\$ 12.95
ART, Channel One Russia, ETTV – Super, RTN, SBTN, SET Asia (Sony), TV Asia (excluding Areas 1, 11, 12, 13 and 15) or Zee TV (excluding Areas 1, 8 – 11, 13 and 15) (*)	\$ 15.95
Israeli Network, TV Globo (excluding Areas 2 and 11 - 15) (*)	\$ 24.95
Willow Plus (Not available in Area 15)	\$ 24.95

(*) These International premiums are not available in Area 3, 4 or 5.

4. Monthly Digital Packages	
Sports and Entertainment Standard (includes Digital Standard and Business Class TV Sports Pack)	\$ 99.95
Sports and Entertainment Deluxe (includes Digital Deluxe, Business Class TV Sports Pack and 4 High Definition Outlets)	\$ 179.95
5. Regional Sports Fee (Applies to Digital Standard and above services)	\$ 8.75
6. Installation (Per Occurrence unless noted)	
Change of Features/Service Fee (No in-home visit required)	\$ 9.95
Disconnect Equipment (In-Home visit required)	\$49.95

(1) Only available to public locations as defined by the following: establishments with a liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee. These video services are not available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms.

- (2) Includes use of 1 digital converter and remote. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.
- (3) Includes service on two outlets and the use of 2 digital converters and remotes. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.
- (4) Includes use of 1 digital converter with high definition capabilities and remote. To receive HDTV signals provided by the company, an HDTV capable television set (not provided by the company) and an HDTV digital converter are required. Availability of high definition programming is dependent upon level of video service subscription.
- (5) Subscription to Digital Standard or Digital Deluxe video service is required.
- (6) A digital converter or a CableCard is required. Monthly Digital Outlet charges will apply if monthly video service subscription is limited to Basic service.
- (7) Does not provide access to certain digital services, pay-per-view, video-on-demand, the interactive electronic programming guide or other two-way interactive services.
- (8) Lower monthly prices may apply pursuant to preexisting contracts.
- (9) This service is only available in Harrison, Perth Amboy and South River.

E. INTERNET SERVICES – COMMERCIAL

1. Monthly Business Internet Service Under a Contract

Basic Connect (downstream speed up to 1.5Mbps/upstream speed up to 512Kbps) (per location)

With subscription to another Comcast Service

Contracts entered before July 10, 2013 \$ 29.95

Contracts entered on or after July 10, 2013 \$ 49.95

Without subscription to another Comcast Service

Contracts entered before July 10, 2013 \$ 39.95

Contracts entered on or after July 10, 2013 \$ 49.95

Starter (includes SMC router) (downstream speed up to 16Mbps/upstream speed up to 3Mbps; 2 e-mail boxes, domain name, Starter website) (per location)

Contracts entered after November 15 2009 but before November 15, 2012 \$ 59.95

Contracts entered before November 15, 2009 or after November 15, 2012 \$ 69.95

Preferred (includes SMC router) (downstream speed up to 16Mbps/upstream speed up to 2Mbps; 2 e-mail boxes, domain name, Starter website) (per location)

\$ 89.95

Premium (includes SMC router) (downstream speed up to 27Mbps/upstream speed up to 7Mbps; 2 e-mail boxes, domain name, Starter website) (per location) (Not available for new subscription.)

Contracts entered after November 15 2009 but before November 15, 2012 \$ 99.95

Contracts entered before November 15, 2009 or after November 15, 2012 \$ 109.95

Deluxe 25 (includes SMC router) (downstream speed up to 25Mbps/

	upstream speed up to 10Mbps; 2 e-mail boxes, domain name, Starter website) (per location)	\$ 99.95
	Deluxe 50 (includes SMC router) (downstream speed up to 50Mbps/ upstream speed up to 10Mbps; 2 e-mail boxes, domain name, Starter website) (per location)	
	Contracts entered on or after July 10, 2013	\$109.95
	Contracts entered before November 15, 2009 or between November 15, 2012 and July 10, 2013	\$ 199.95
	Contracts entered after November 15 2009 but before November 15, 2012	\$ 189.95
	Deluxe 75 (includes SMC router) (downstream speed up to 75Mbps/ upstream speed up to 15Mbps; 2 e-mail boxes, domain name, Starter website) (per location)	\$149.95
	Deluxe 100 (includes SMC router) (downstream speed up to 100Mbps/ upstream speed up to 20 Mbps; 2 business-class e-mail addresses; domain name, starter website) (contract required) (per location)	
	Contracts entered on or after July 10, 2013	\$199.95
	Contracts entered before July 10, 2013	\$369.95
	Deluxe 150 (includes SMC router) (downstream speed up to 150Mbps/ upstream speed up to 20 Mbps; 2 business-class e-mail addresses; domain name, starter website) (contract required) (per location)	\$249.95
2.	Monthly Internet Service	
	Business Service (modem required) (downstream speed up to 15Mbps/upstream speed up to 2Mbps; 1 Static IP, Up to 15 email accounts, 10MB of webspace, 250MB of personal storage space)(per location) (Somerset only)	\$ 99.95
	Business Service (modem required) (downstream speed up to 50Mbps/upstream speed up to 10Mbps; 1 Static IP, Up to 15 email accounts, 10MB of webspace, 250MB of personal storage space)(per location) (Somerset only)	\$160.00
	Small office / home office (includes up to 5 IP addresses) (downstream speed up to 5Mbps/upstream speed up to 512Kbps) (1)	\$ 95.00
3.	Monthly Teleworker Commercial Internet Service (includes 3 dynamic IP addresses, 7 email accounts and modem/router) (6 month minimum service per location)	
	Standard Service (per end user) (downstream speed up to 6 Mbps/ upstream speed up to 1 Mbps; minimum of 10 employee end users)	\$ 60.00
	Enhanced Service (per end user) (downstream speed up to 16 Mbps/upstream speed up to 2 Mbps; minimum of 10 employee locations) (volume discounts available based on number of end users and length of contract)	\$ 80.00
4.	Monthly Business Internet Service	

Access Service (includes modem) (downstream speed up to 384Kbps/upstream speed up to 384Kbps; 1 dynamic IP address; 7 e-mail addresses; one year service contract required, early termination fees of up to 70% of the remaining amount due under the contract may apply) (per location)(1)	\$ 39.95
Lite Service (Not available in Areas 6 and 7) (1)	\$ 60.00
Lite Service (includes modem) (downstream speed up to 12Mbps/upstream speed up to 2Mbps; 1 dynamic IP address; 7 e-mail addresses) (per location) (1)	\$ 95.00
Lite Service (includes modem/router) (downstream speed up to 12Mbps/upstream speed up to 2Mbps; 2 e-mail boxes, starter website) (per location)(1)	\$ 95.00
Starter (includes SMC router) (downstream speed up to 12Mbps/upstream speed up to 2Mbps; 2 e-mail boxes, domain name, starter website) (per location)(1)	\$145.00
Standard Service (Not available in Areas 6 and 7)(1)	\$ 95.00
Standard Service (includes modem/router)(downstream speed up to 12Mbps/upstream speed up to 2Mbps; 1 dynamic IP address; 7 e-mail addresses, NAT-based firewall and networking support; Domain-name hosting) (per location) (1)	\$145.00
Preferred (includes SMC router) (downstream speed up to 16Mbps/upstream speed up to 2 Mbps; 4 e-mail boxes, domain name, starter website) (per location)(1)	\$200.00
Enhanced Service (Not available in Areas 6 and 7) (1)	\$160.00
Enhanced Service (includes modem/router) (downstream speed up to 16Mbps/upstream speed up to 2 Mbps; 1 dynamic IP address; 20 business-class e-mail addresses, NAT-based firewall and networking support; Domain-name hosting) (per location) (1) (Not available in Areas 6 and 7)	\$200.00
Equipment Fee (2)	\$ 18.45
Static IP Addresses (not available to Business Class Access and Lite subscribers)	
1 Static IP Address	\$ 19.95
5 Static IP Addresses	\$ 24.95
13 Static IP Addresses	\$ 39.95
Business Class E-mail (not available to Business Class Access and Lite subscribers)	
Outlook Web (2GB storage, Outlook Web Access 2007 and support for mobile devices with Active Sync) (per e-mail box)	\$ 3.99
Outlook Full (2GB storage, Outlook 2007 on the Desktop and Sharepoint; 2 sites per company) (per e-mail box)	\$ 6.99
Business Class E-mail (per 5 e-mail addresses) (1) (Not available in Areas 6 and 7)	\$ 15.00
Additional E-mail boxes	\$ 6.99
Business Web Site Hosting (not available to Business Class Access and Lite subscribers)	
Business (20GB storage and 300GB transfer)	\$ 19.99
Commerce (30GB storage, unlimited transfer and shopping cart)	\$ 39.99
Professional (80GB storage, unlimited transfer, shopping cart, Dedicated SSL Certificate and supports MS SQL, Java	

	and Coldfusion Advanced Features)	\$ 79.99
	Service Charge (100MB site) (1) (Not available in Areas 6 and 7)	\$ 24.95
	Service Charge (200MB site) (1) (Not available in Areas 6 and 7)	\$ 49.95
	Service Charge (350MB site) (1) (Not available in Areas 6 and 7)	\$ 74.95
5.	Monthly HospitalityONE Commercial Internet Service (available to Hotel and Motel establishments only) (Minimum contract term of 5 years for establishments with less than 100 rooms; Minimum contract term of 3 years for establishments with 100 rooms or more)(1)	
	Guest Package (per room) (includes access, service, equipment, support, transport and network monitoring)	\$ 15.00
	Guest Plus Package (per room) (includes all Guest Package services and service to one meeting room)	\$ 17.50
	Service to Additional Meeting Rooms (per meeting room)	\$300.00
6.	Teleworker Commercial Standard Installation ²	\$ 99.00
7.	Teleworker Commercial Service Charges for Early Termination, Equipment Pick Up, Equipment Relocations or Missed Service Appointments with less than 2 days notice (no charge for 1 st Missed Service Appointment incident)	\$ 99.00
8.	Business Class Internet Service Standard Installation ²	\$250.00
9.	Business Web Site Hosting Installation ²	\$ 50.00
10.	HospitalityONE Commercial Internet Service Installation ²	

Installation rates shall be determined by negotiation with the owner and/or operator and are dependent upon variables, which include but are not limited to, capital investment, term of contract and number of rooms.

- (1) No longer available for new subscription.
(2) Contract required.

SECTION 4 – FOOTNOTES AND DISCLAIMERS

Certain services available separately or as a part of other levels of service. Xfinity services are subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are an Xfinity TV service customer and you own a compatible TV Box or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.comcast.com/equipmentpolicy. © 2020 Comcast. All rights reserved

¹ Requires a Modem and TV Box with remote, CableCARD or compatible customer owned device..

² Xfinity Voice Unlimited^{LM} and Xfinity Local with More® voice services are provided by another Comcast company. Regular monthly rate for Xfinity Voice Unlimited is \$39.95 with subscription to Xfinity TV service and Internet Service. Regular monthly rate for Xfinity Local with More® is \$24.95, and \$0.05 per minute for non-local calls with subscription to Xfinity TV service and Internet Service.

³ SurePrice only available to qualifying 12 or 24 month promotional packages.

⁴ Not available in all areas. May require installation and non-refundable installation charge.

⁵ Requires HD Technology Fee and TV Box or compatible customer owned device. DVR Service with compatible customer owned device limited to 60 hours cloud DVR Service.

⁶ Sold only with Service to Additional TV with TV Box for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.

⁷ Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.

⁸ Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDS in the same device.

⁹ A discount of 10% is available to those customers who meet the requirements specified under N.J.S.A. 48:5A-11.2 and N.J.A.C. 14:18-3.20 in the following:

10% on Limited Basic – Areas 1 – 6, Garden State system, Wildwood and Avalon systems, Union (excluding East Orange), Plainfield, Jersey City and Meadowlands Systems

10% on Limited Basic or Digital Starter – Burlington, Gloucester, East Orange, Northwest, Trenton, Lambertville, Pleasantville and Vineland Systems and East Orange

\$2.00 deducted from monthly bill - Maple Shade System

(Discount is not available to customers who receive Comcast Video Services through a Business or Bulk Agreement.)

¹⁰ Requires Limited Basic and TV Box, CableCARD or compatible customer owned device.

¹¹ \$10.00 package discount provided with Digital Starter, Performance Internet and Xfinity Voice Unlimited² at regular (non-promotional or term agreement) rates.

¹² Requires Digital Starter.

¹³ Required Digital Starter or Digital Preferred. If cancelled in the first month of subscription, you will be charged the monthly service rate of \$9.95.

¹⁴ Requires Limited Basic, HD Technology Fee, X1 TV Box with Remote or compatible customer owned device. Sports Package subscription can be billed at once or in 4 total payments. Restrictions may apply.

¹⁵ Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet up to the Digital Starter level of service. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only.

¹⁶ Non-client includes Service to Additional TV.

Refer to the last pages for footnotes and disclaimers. For information about XFINITY® products and terms of service, go to www.comcast.com/policies.

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- ¹⁷ Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.
- ¹⁸ Requires Limited Basic and TV Box with Remote or compatible customer owned device. Requires HD Technology Fee to receive HD programming. Streaming to device requires Xfinity TV app, Internet service with bandwidth of at least 600 Kbps and Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <https://www.xfinity.com/support/internet/requirements-to-run-xfinity-internet-service/>, Internet service with bandwidth of at least 600Kbps and Limited Basic.
- ¹⁹ One month minimum purchase required. Not available in all areas.
- ²⁰ Xfinity Home Secure requires 2 year agreement with early termination fee. Early termination fee applies if all Xfinity services are terminated during the agreement term. For additional information go to www.xfinity.com/home-security.html.
- ²¹ TV Box, TV Adapter, CableCARD or compatible customer owned device required.
- ²² Includes standard installation of Xfinity TV, Xfinity Internet and/or Xfinity Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of Xfinity Home or Xfinity Gigabit Pro Internet.
- ²³ Standard installations include installations of service line up to the following distances from existing Comcast plant, for primary outlet only unless noted differently in the local franchise agreement: 150 feet in Central, Monmouth, Ocean, Toms River, LBI, Garden State, Burlington, Maple Shade, Gloucester, Union, Plainfield, Jersey City, Meadowlands, Northwest, Trenton, Wildwood and Avalon (except Middle Township); 175 feet in Lambertville, Pleasantville and Vineland (except Alloway, Downe, Mannington and Woolwich Townships); 200 feet in Alloway; 250 feet in Downe, Mannington, Middle and Woolwich Townships and either 200 feet for an aerial or 125 feet for an underground in Somerset. Comcast does not perform custom installations including installation which require in-wall wiring, wiring in extensive drop ceilings, basements or crawl spaces.
- ²⁴ Applies to installation, relocation and activation of additional outlets as well as upgrade/downgrades of service after initial installation of service and in-home visits. Does not cover installation or in-home visits for Xfinity Home.
- ²⁵ Accounts over 30 days past the due date will be charged a late charge.
- ²⁶ Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- ²⁷ A Modem is required. For more information regarding Xfinity Internet go to <http://www.xfinity.com/internet-service.html>
- ²⁸ Not Applicable
- ²⁹ Not available to Limited Basic only customers. Digital service tier on additional TV corresponds to digital service tier on primary outlet.
- ³⁰ Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.
- ³¹ One-way CableCARD does not provide access to pay-per-view, video-on-demand, the interactive electronic programming guide or other two-way interactive services.
- ³² Available to Limited Basic Only customer with an HDTV capable cable television set (not provided by Comcast).
- ³³ Xfinity Internet discount does not apply to Xfinity Instant TV.
- ³⁴ Requires Limited Basic with X1 TV Box and Xfinity Internet service
- ³⁵ Requires Xfinity Internet.
- ³⁶ Requires Xfinity Instant TV.
- ³⁷ Applies to Limited Basic and Xfinity Instant TV.
- ³⁸ Applies to Digital Starter and above and Xfinity Instant TV Sports & News.
- ³⁹ Franchise Costs are costs associated with providing public, educational, and/or government access facilities and equipment and/or other related costs in your community
- ⁴⁰ Netflix activation of subscription requires X1 equipment.
- ⁴¹ Requires Limited Basic, HD Technology Fee and TV Box, CableCARD or compatible customer owned device.
- ⁴² Cannot be combined with the Sports & News genre pack.

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⁴³ Requires TV Box, CableCard or compatible customer owned device with Xfinity Internet service. Up to 10 hours of cloud DVR service available with either X1 TV Box (eligible with minimum subscription to one Genre Pack) with Xfinity Internet service or compatible customer owned equipment and Xfinity Internet service

⁴⁴ Requires Choice TV. Cannot be combined with Limited Basic or Digital Starter.

⁴⁵ Premium services are not provided in places of multiple public accommodation such as restaurants and gathering places (see Commercial Rates).

⁴⁶ Not Available in Northwest.

⁴⁷ Requires Limited Basic and TV Box, CableCARD or compatible customer owned device and cannot be combined with Expanded Basic or Instant TV. Family Tier programming included in Digital services except for Xfinity TV Latino.

⁴⁸ \$20.00 package discount provided to customers who subscribe to Digital Preferred Plus, Performance Internet and Xfinity Voice Unlimited² at regular (non-promotional or term agreement) rates.

⁴⁹ See <http://www.xfinity.com/spp> for information on Service Protection Plan

⁵⁰ 10 Hour DVR Service requires Xfinity Internet Service and either an X1 TV Box or a compatible customer owned device.

⁵¹ Equipment required at an additional cost. For additional information go to <http://www.xfinity.com/homesecurity>.

⁵² Includes Xfinity Home Security and 24/7 Video Recording for up to 4 cameras. Equipment required at an additional cost. For more information on 24/7 Video Recording go to <http://www.xfinity.com/videorecording>.

⁵³ Requires Limited Basic TV service and a compatible Xfinity TV Box or customer owned device.

XFINITY Home License Numbers:

AL: 001484, 001504; **AR:** 12-030; **AZ:** ROC 280515, BTR 18287-0; **CA:** CSLB 974291, ACO 7118 licensed and regulated by the Bureau of Security and Investigative Services, Department of Consumer Affairs, Sacramento, CA, 95814; **CT:** 1040196, ELC 0189754-C5; **DE:** FAL-0299, FAC-0293, SSPS 11-123; **FL:** EF0000921, EF20001002, EF0001095; **GA:** LVU406303, LVU406264, LVU406190, LVU406354; **IL:** PACA 127-001503; **LA:** F1691; **MA:** SS-001968; **MD:** 107-1776, **Baltimore County:** RK9552, **Howard County:** ER00990, **Washington County:** EL-R-0218, **Harford County:** 00005321, **Calvert County:** L0188, **Prince George's County:** 13958-2014-0; **ME:** LM50017039; **MI:** 3601206217; **MN:** TS674412; **NC:** 2335-CSA; **NJ:** 34BF00047700; **NM:** 373379; **NY:** licensed by the N.Y.S. Department of State 12000305421, Putnam County: L00812; **OH:** 53-89-1732; **OR:** CCB 192945, All electrical work is performed by a licensed subcontractor; **SC:** SCBA-13497, SCFA-13440; **TN:** ACL 1597, ACL 1604; **TX:** B-16922,-02571, ACR-1672104,-1818; **UT:** 8226921-6501; **WA:** COMCABS892DS; **VT:** ES-02366; **VA:** 2705145289, DCJS 11-7361; **WASHINGTON, DC:** ECS 902687, BBL 60251200009; **WV:** WV049211.

MS: 15018010

Valid 5/18/2016. See <http://www.xfinity.com/home-security.html> for current list.

F. Bonding & Insurance



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
11/29/2019

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER
MARSH USA INC.
1717 Arch Street
Philadelphia, PA 19103-2797
Attn: Comcast.Certs@marsh.com Fax: 212-948-0360

CONTACT NAME:		
PHONE (A/C, No, Ext):	FAX (A/C, No):	
E-MAIL ADDRESS:		
INSURER(S) AFFORDING COVERAGE		NAIC #
INSURER A : ACE American Insurance Company		22667
INSURER B : Indemnity Ins Co Of North America		43575
INSURER C : ACE Property And Casualty Ins Co		20699
INSURER D : ACE Fire Underwriters Ins. Co.		20702
INSURER E :		
INSURER F :		

INSURED
COMCAST OF MONMOUTH COUNTY, LLC
403 SOUTH STREET
EATONTOWN, NJ 07724

COVERAGES

CERTIFICATE NUMBER:

CLE-005612899-47

REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL SUBR INSD WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> SIR: \$100,000 GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PROJECT <input type="checkbox"/> LOC OTHER:	X	XSLG7144756A	12/01/2019	12/01/2020	EACH OCCURRENCE \$ 9,900,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 9,900,000 MED EXP (Any one person) \$ 10,000 PERSONAL & ADV INJURY \$ 9,900,000 GENERAL AGGREGATE \$ 40,000,000 PRODUCTS - COMP/OP AGG \$ 10,000,000
A	AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> NON-OWNED AUTOS ONLY		ISAH25285438	12/01/2019	12/01/2020	COMBINED SINGLE LIMIT (Ea accident) \$ 10,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$
C	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED RETENTION \$		XOO C27024840 005	12/01/2018	12/01/2020	EACH OCCURRENCE \$ 10,000,000 AGGREGATE \$ 10,000,000
B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N <input checked="" type="checkbox"/> N N/A	WLRC66040677 (AOS) WLRC66040719 (CA, MA) SCFC66040793 (WI)	12/01/2019 12/01/2019 12/01/2019	12/01/2020 12/01/2020 12/01/2020	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTHER E.L. EACH ACCIDENT \$ 2,000,000 E.L. DISEASE - EA EMPLOYEE \$ 2,000,000 E.L. DISEASE - POLICY LIMIT \$ 2,000,000
A	Excess Workers Compensation		WCUC66040756 (WA)	12/01/2019	12/01/2020	Ea Acc/Dis Employee/Dis Policy \$ 2,000,000 SIR \$ 5,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
CERTIFICATE HOLDER IS INCLUDED AS ADDITIONAL INSURED WITH RESPECT TO GENERAL LIABILITY POLICY AND AUTOMOBILE LIABILITY POLICY WHERE REQUIRED BY WRITTEN CONTRACT WITH THE NAMED INSURED.

CERTIFICATE HOLDER**CANCELLATION**

BOROUGH OF HIGHLANDS
171 BAY AVENUE
HIGHLANDS, NJ 07732

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE
of Marsh USA Inc.

Manashi Mukherjee

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CHANGE OF NAME RIDER

To be attached to and form part of Bond No. BLZ1553199

On behalf of Storer Cable Communications of Monmouth County, Inc.

In favor of Borough of Highlands

dated the 6th day of May, 1987.

It is agreed that:

Effective September 1, 1994, the

Principal's name is amended to read:

Comcast Cablevision of Monmouth County, Inc.

Provided, however, that the liability of the Surety under the attached bond, and under the attached bond as changed by this rider, shall not be cumulative. All other conditions, agreements and limitations remain unchanged.

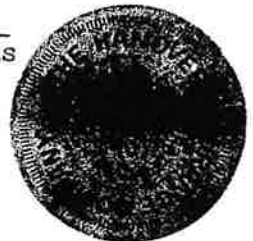
Signed, sealed and dated this 1st day of September, 1994.

Comcast Cablevision of Monmouth County, Inc.
Principal

By: Joseph J. Estenauer

The Hanover Insurance Company

By: Shirley A. Harkins
Attorney-In-Fact Shirley A. Harkins



The Hanover Insurance Company

POWER OF ATTORNEY CERTIFIED COPY

KNOW ALL MEN BY THESE PRESENTS: That THE HANOVER INSURANCE COMPANY, a corporation organized and existing under the laws of the State of New Hampshire, does hereby constitute and appoint

- William G. Franey, Kenneth W. Roberts, John R. Muha, II, Brenda L. Patterson, Shirley A. Harkins, Douglas R. Sauer and/or Michael S. Olive -

of Lanham, Maryland and each is its true and lawful Attorney(s)-in-fact to sign, execute, seal, acknowledge and deliver for, and on its behalf, and as its act and deed, at any place within the United States, or, if the following line be filled in, only within the area therein designated

any and all bonds, recognizances, undertakings, contracts of indemnity or other writings obligatory in the nature thereof, as follows:

- Any such obligations in the United States, in any amount -

And said Company hereby ratifies and confirms all and whatsoever said Attorney(s)-in-fact may lawfully do in the premises by virtue of these presents.

This appointment is made under and by authority of the following Resolution passed by the Board of Directors of said Company at a meeting held on the seventh day of October, 1981, a quorum being present and voting, which resolution is still in effect:

"RESOLVED, That the President or any Vice President, in conjunction with any Assistant Vice President, be and they are hereby authorized and empowered to appoint Attorneys-in-fact of the Company, in its name and as its acts, to execute and acknowledge for and on its behalf as Surety any and all bonds, recognizances, contracts of indemnity, waivers of citation and all other writings obligatory in the nature thereof, with power to attach thereto the seal of the Company. Any such writings so executed by such Attorneys-in-fact shall be as binding upon the Company as if they had been duly executed and acknowledged by the regularly elected officers of the Company in their own proper persons."

IN WITNESS WHEREOF, THE HANOVER INSURANCE COMPANY has caused these presents to be sealed with its corporate seal, duly attested by its Vice President and its Assistant Vice President, this 3rd day of June 19 94



THE HANOVER INSURANCE COMPANY

James M. Muha
Vice President
H. Sauer
Assistant Vice President

THE COMMONWEALTH OF MASSACHUSETTS }
COUNTY OF WORCESTER }

ss.

On this 3rd day of June 19 94, before me came the above named Vice President and Assistant Vice President of The Hanover Insurance Company, to me personally known to be the individuals and officers described herein and acknowledged that the seal affixed to the preceding instrument is the corporate seal of The Hanover Insurance Company and that the said corporate seal and their signatures as officers were duly affixed and subscribed to said instrument by the authority and direction of said Corporation.



Carol R. Wheeler
Notary Public

My Commission Expires April 29, 1999

I, the undersigned Assistant Vice President of The Hanover Insurance Company, hereby certify that the above and foregoing is a full, true and correct copy of the Original Power of Attorney issued by said Company, and do hereby further certify that the said Power of Attorney is still in force and effect.

This Certificate may be signed by facsimile under and by authority of the following resolution of the Board of Directors of The Hanover Insurance Company at a meeting held on the 7th day of October, 1981

"RESOLVED, That any and all Powers of Attorney, and Certified Copies of such Powers of Attorney and certification in respect thereto, granted and executed by the President or any Vice President in conjunction with any Assistant Vice President of the Company shall be binding on the Company to the same extent as if all signatures thereon were manually affixed even though one or more of any such signatures thereon may be facsimile."

GIVEN under my hand and the seal of said Company, at Worcester, Massachusetts, this 1st day of September 19 94

Ray C. Shrum
Assistant Vice President

This notice provides important information regarding your cable television service.

We may change this information in the future. We will send you a written, electronic or other appropriate notice informing you of any changes and the effective date. If you find the change unacceptable, you have the right to cancel your service. However, if you continue to receive our service after the effective date of the change, we will consider this your acceptance of the change.

For those customers receiving service through commercial accounts, bulk rate arrangements or similar arrangements, some of the policies, procedures and services described in this notice may not apply. Please call us at the local customer service number listed in this notice to speak to one of our customer service representatives for further information.

Service Problems

If you experience a problem with picture or signal quality, you should review your television manual for proper adjustment. If the problem does not clear up, you should call us at the local customer service number 877-973-1379 and describe the problem to a customer service representative.

In order to correct the problem, we may need access to your premises. If required, a service call will be scheduled at a time convenient to you. We will make all reasonable efforts to resolve any complaints you have concerning the quality of our signals promptly and efficiently. Excluding conditions beyond our control, we will respond to a service interruption no later than twenty-four hours after receipt of notification. We respond to other service problems no later than the next business day after notification. If our service technician is unable to correct the problem to your satisfaction we will, at your request, schedule a second service appointment. If we remain unable to correct the problem you will be notified of this fact and the reason why. If you are dissatisfied with our resolution of your service problem, you may contact the local franchising authority to discuss the problem with your service. Please refer to your monthly cable bill or call us at the local customer service number 877-973-1379 for the name and address of your local franchising authority.

Moving

Before you move, please call us at the local customer service number 877-973-1379. This is the best way for us to arrange for your service to be disconnected and to schedule an installation at your new home if your new home is in our service area.

Equipment

In the event your service is terminated, the converter, remote control and any other equipment provided by us, should be returned to our local business office. You will continue to be billed for the equipment until it is returned. If you have lost or are otherwise unable to return the equipment you will be billed for the equipment.

Identification

Our employees and designated contractors are required to carry a photo-identification card while working. Feel free to ask for identification from anyone who claims to be our employee or representative.

Previews

During the course of the year, we may offer a "Free Preview" of a premium channel. If you find any of the programming objectionable, you may call us and we will block out the Free Preview channel.

Broadcast Channels

Please be advised that all broadcast channels can not be viewed without a compatible set-top converter or CableCard.

Equipment Compatibility

Compatibility of Set-Top Converters and CableCards

Many subscribers currently rent or own set-top converters to receive our cable services. Because a set-top converter functions as the channel tuner on your television, DVD recorder, it may prevent you from using some of the special features and functions of your television, DVD recorder. For example, you may not be able to view one program while recording another, record two or more consecutive programs that appear on different channels, use advanced picture generation and display features such as "picture in picture," channel review or

SACGF04C

Information on upcoming programmer contract expirations can be found at www.xfinitytv.com/contractrenewals.

Please call us at 877-973-1379 to talk to one of our customer service representatives about our products and services, or go to our Internet website, www.comcast.com to see the latest information on our services.

We may change this information in the future. We will send you a written, electronic or other appropriate notice informing you of any changes and the effective date. If you find the change unacceptable, you have the right to cancel your service. However, if you continue to receive our service after the effective date of the change, we will consider this your acceptance of the change.

For those of our customers receiving service through commercial accounts, bulk rate arrangements or similar arrangements, some of the policies, procedures and services herein may not apply. Please call us at 877-973-1379 to talk to one of our customer service representatives for further information.

Outage Credit Availability Policy/Liability of Company

In accordance with the Regulations of the Office of Cable Television, N.J.A.C. 14:18-3.5, Comcast will issue credit for cable television outages as follows:

An outage is the total loss of the audio or visual portion of any cable television service, not caused by you, for which you pay a separate charge and which affects Comcast's distribution equipment. For outages lasting six (6) to twenty-four (24) hours, you will receive a credit equal for (1) day of your monthly rate for the affected cable television service. For outages lasting more than twenty-four (24) hours, you will receive a credit equal to one calendar day of your monthly rate for the affected cable television service cannot be restored within six (6) hours due to factors beyond Comcast's control, provided that Comcast restores the affected cable television service within six (6) hours after restoration of the affected cable television service becomes practicable. If a loss of cable television service lasts at least twenty-four (24) hours and is not the result of an outage, you will receive a credit equal to one (1) day of your monthly rate for the affected cable television service for each twenty-four (24) hour period there is a loss of cable television service. EXCEPT AND UNLESS SPECIFICALLY PROVIDED OTHERWISE BY LAW, SUCH CREDIT SHALL BE YOUR SOLE REMEDY FOR AN INTERRUPTION OF CABLE TELEVISION SERVICE. YOU MUST REQUEST SUCH CREDIT BY PHONE OR IN WRITING TO COMCAST OR THE DESIGNATED COMPLAINT OFFICER, IF ONE HAS BEEN DESIGNATED, WITHIN THIRTY (30) DAYS OF THE OUTAGE. IN NO EVENT SHALL COMCAST BE LIABLE FOR ANY INCIDENTAL, SPECIAL, EXEMPLARY, CONSEQUENTIAL OR PUNITIVE DAMAGES FROM WHATEVER CAUSE, INCLUDING, BUT NOT LIMITED TO, LOSS OF BUSINESS OR WAGES.

Call Us

Please call us at the local customer service number 877-973-1379.

Write Us

Comcast, 401 Whitehorse Rd, Voorhees, NJ 08043

UNLESS YOUR TOWN IS LISTED BELOW, YOUR OFFICIAL MUNICIPAL COMPLAINT OFFICER IS THE OFFICE OF CABLE TELEVISION, NJ BOARD OF PUBLIC UTILITIES.

To Reach the NJ Board of Public Utilities

NJ Board of Public Utilities, Office of Cable Television, 44 S. Clinton Ave, 9th Fl, PO Box 350, Trenton, NJ 08625-0350, 800-624-0331

Municipalities with Local Complaint Officers

These municipalities have their own complaint officers for cable. Residents of these municipalities should file complaints at the applicable address.

Union

Maplewood Twp Admin, 574 Valley St, Maplewood, NJ 07040, 973-762-8120

Woodbridge Cable TV Commission, 1 Main St, Woodbridge, NJ 07095, 732-726-2333

Senior Citizen/Disabled Discount

The following discounts shall apply to those customers who meet the requirements specified under N.J.S.A. 48:5A-11.2 and N.J.A.C. 14:18-3.20: Union (excluding East Orange), Plainfield, Jersey City and Meadowlands – 10% on Limited Basic, and East Orange, Northwest Trenton and Lambertville – 10% discount on Limited Basic or Digital Starter. (Discount is not available to customers who receive Comcast Video services through a bulk agreement.)

SACGF04E

"Parental Lockout" Feature Available on Converters

As a Comcast customer, you can "lock-out" selected channels from viewing with a feature on some of our converter boxes. If you would like more information on how to program this feature, or on the availability and charges for the converter boxes, please call Customer Service. For subscribers who do not have a converter box, parental control filters are also available at no cost. If you would like more information on the availability of parental control filters, please call Customer Service. Comcast sincerely hopes that you will give our office the opportunity to satisfy any complaint. It is our goal to provide our customers with the best service possible. Thank you for your continued support.

Service Termination Notices, Designation of 3rd Party

In accordance with N.J.S.A. 48:5A-36.1, you have the right to designate a third party to receive a copy of any notice we send you regarding the disconnection of your Comcast cable television service. If at any time you wish to designate a third party to receive these notices, you will need to notify us in writing at:

Comcast, 401 Whitehorse Rd, Voorhees, NJ 08043

Your letter must include the following information:

- Your name as it appears on your bill, your address, telephone number and your Comcast cable account number;
- The following statement: "I hereby designate <Name of Third Party> to receive a copy of any notice you send me regarding the disconnection of my Comcast cable television service.";
- The name and mailing address including zip code of the person you are designating;
- The following statement: "I _____ <Name of Third Party> by signing below agree to accept copies of the notices regarding the disconnection of _____ <Name of Customer> Comcast cable television service."

PLEASE NOTE: Both you and the person that you designate to receive these notices must sign the letter. If your letter is not signed by the person you designate, we cannot send the notices to them. Please allow ten business days from the date we receive your letter to process your request. If at any time you no longer wish us to send the notices to a third party, please notify us in writing at the same address provided above. If you have any questions regarding this notice, please contact us at 1-800-COMCAST.

SACGF04F

use other features that necessitate channel selection by the television set, DVD recorder. Some of these problems may be resolved by the use of A/B switches, signal splitters, and/or other supplemental equipment that can be purchased from Comcast or at electronic stores. Please call us if you would like to discuss the type of special equipment needed to resolve individual compatibility problems or if you have any questions regarding other equipment compatibility issues. In order to enable you to utilize special features, which your television and DVD recorder may have, we will make available, upon your request, equipment which will allow for simultaneous reception of two or more scrambled or encrypted signals and for tuning to alternative channels on a pre-programmed schedule. This equipment could include for example, set-top converters and multiple descrambler/decoders and/or timers (or if such devices are not available, multiple set-top devices will be provided), and signal bypass switches.

If you plan to purchase cable services that we scramble or encrypt, such as premium, pay-per-view or digital services, you should make sure that any set-top converter, or navigation device or Digital-cable-ready television (which can receive digital cable services using a device that we must provide called a CableCARD in place of a converter) that you purchase from a retail outlet is compatible with our system. (Note: CableCARDS will not support two-way, interactive services such as ON DEMAND, pay-per-view and the Comcast interactive program guide. Sets capable of supporting two-way services will be available in the future, and Comcast is committed to supporting that technology when it becomes available.)

Upon your request, we will provide you with the necessary technical parameters necessary for any set-top converter rented or acquired from retail outlets to operate with our cable system. If you see advertisements for set-top converters that have descramblers in them, you should understand that these devices may be illegal to use. Because of the need to protect our scrambled services, we will not authorize the use of any converter/descrambler which does not conform to all required signal security specifications. People who use illegal converters/descramblers may be subject to prosecution for theft of cable service. It is unlawful to alter or tamper with any device belonging to a cable operator in order to receive, intercept or assist in receiving or intercepting any communications service offered over a cable system. People who take such actions may be subject to fines or imprisonment.

Remote Control Units

We rent remote control units to subscribers to access set-top converter features remotely. Currently, we provide subscribers with set-top converters with compatible remote control units. Although we rent remote control units at a nominal fee, subscribers may purchase compatible remotes at local electronic stores or other retail outlets. If you have any questions regarding whether a particular remote control unit would be compatible with our equipment, please contact us.

Notice of Availability of Converters for Additional Outlets

Subscribers who install their own additional receiver connections may not be able to receive all broadcast stations carried on the cable system without additional equipment. For those television sets that are not truly compatible with the cable system, television broadcast stations may not be receivable without additional equipment.

The equipment necessary to receive all broadcast stations carried on the cable system is for (lease) and/or (sale) from your cable company and may be available from retail stores within your community. Instructions for installation of this equipment are also available upon request. Please contact us at 877-973-1379 for complete details.

Service Changes and Installation

Standard installations are generally completed within seven (7) business days. If you initiate a change in the services you receive, you may be subject to the applicable installation or change of service charge. Please refer to the service rate information we have supplied to you for details. A list of our services and charges is provided to our customers annually in a mailing or bill insert. You may obtain additional information about our current services, fees and prices by calling us during normal business hours.

Other Services and Information

In addition to our Limited Basic and Expanded Basic, we also offer optional video and audio programming services, including individual premium channels (HBO, Cinemax, Showtime, Starz and The Movie Channel (TMC)) and pay-per-view services which deliver individual movies, sporting events and special events.

We also offer Digital Service packages and XFINITY Internet and XFINITY Voice in selected service areas where our cable plant has been rebuilt or upgraded. For some optional services you must have a compatible addressable converter or a cable modem.

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